

**THE FOLLOWING REPORTS WERE HIGHLIGHTED AS REQUIRING DISCUSSION**

**Bournemouth**

Date	Report No	Visit Commenced	Custody Visitors			
18/09/2016	2320-22	12:57	Anita Cray and Egle Kochanovskyte			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	18	16		2		
Available for Visit	16	14		2		
Offered a Visit	15	13		2		
Visited	16	14		2		
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
9008	Detainee wanted solicitor to be informed. Detainee deaf requested signer.		Solicitor already booked.			
9019	Wrist injury, to see nurse.		Noted.			
9010	Update on release time.		Released.			
8993	Detainee made us aware he had heart problems and to see nurse.		Wishes to see HCP, will be organised.			
9003	Detainee at interview.					
9009	No issues- ok.					
9020	Request food and nurse.		Awaits HCP. On enhanced observation levels upon arrival. Noted food request.			
9016	Detainee requested girlfriend to be informed.		To be released shortly.			
8990	Requested hot drink, food and shower and phone call.		Noted.			
9017	Seen by paramedics shortly before our visit, spoke to detainee for a few minutes then fell asleep. Paramedics decided no need to take to hospital.					
9012	Seen through hatch, awaiting paramedics to take to hospital.					
9005	Detainee requested shower.		Noted.			
9015	Detainee did not wish to speak, however agreed to notes being viewed.					
8933	Did not wish to have notes viewed.					
8992	Detainee discharged.					
8989	Requested shower and to inform Stepfather.		Noted.			

8994	Detainee requested shower and somebody to be informed.	About to be released but noted.
<b>General Issues Raised</b>		
Custody suite extremely busy but very well managed. No notes of showers offered recorded on detainee notes.		
<b>Response at Time of Visit</b>		
Noted comments. Busy suite. Ambulance present at time of visit.		
<b>Custody Manager's Response</b>		

Date	Report No	Visit Commenced	Custody Visitors			
26/09/2016	2323	13:55	Diane James and Egle Kochanovskyte			
	<b>Total</b>	<b>Breakdown of Total Numbers</b>				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	15	11		4		
Available for Visit	9	7		2		
Offered a Visit	9	7		2		
Visited	8	6		2		
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>			
9298	In process of being allocated cell.					
9289	Interview room.					
9292	At interview.					
9297	In process of being allocated cell.					
9288	Declined to speak to us but agreed to log being viewed. Detainees face noted to be red, he didn't want to talk. Has had mental health assessment.					
9286	Detainee commented that custody staff did well with her.					
9285	In interview.					
9283	Detainee states that the police broke his scaphoid (wrist) in restraint. He has told his solicitor and wants to complain to the Duty Inspector.					
8175	Adequate numbers interviewed.					
9287	Detainee said about treatment "always good here."					
9220	Detainee volunteered "good in here" and that had had phone call when problems.					
9280	Detainee volunteered treatment was food but had wanted pillow.					

<b>General Issues Raised</b>
We noted that hot water flasks are broken and hot beverages are being served from old teapot, and trolley is unstable. Noted that new pillows have been delivered and being put into service. Suite busy but staff were helpful. 4 detainees were positive about treatment.
<b>Response at Time of Visit</b>
<b>Custody Manager's Response</b>

**Weymouth**

Date	Report No	Visit Commenced	Custody Visitors			
30/8/2016	2116	19:08	Mark Payne and Egle Kochanovskyte			
	<b>Total</b>	<b>Breakdown of Total Numbers</b>				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	4	3		1		
Available for Visit	3	2		1		
Offered a Visit	3	2		1		
Visited	3	2		1		
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>			
6688	Requested blankets, pillow, toilet tissue, hot drink, food. Bail returnee.		Requests passed on.			
8335	Detainee released during visit.					
8332	Detainee ok- no issues.					
8299	Detainee ok- no issues.					
<b>General Issues Raised</b>						
Arrived during handover. Detainees all ok. Still an issue of no drinking water in the cell. Suite clean and team helpful. Nurse on duty although this has not always been the case and we were informed a detainee had to wait 3 hours to see a doctor.						
<b>Response at Time of Visit</b>						
<b>Custody Manager's Response</b>						

Date	Report No	Visit Commenced	Custody Visitors			
05/09/2016	2117	11:25	Anita Cray and Lolly Hayward			
	<b>Total</b>	<b>Breakdown of Total Numbers</b>				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	6	6				
Available for Visit	5	5				
Offered a Visit	5	5				
Visited	5	5				
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>			
5555	No issues.					
8496	All well with detainee, no issues.					

8500	Detainee seen, viewed but asleep.	
8504	All well with detainee, no issues.	
8481	No issues, detainee discharged, shortly after ICV visit.	
8501	Detainee has concerns regarding collecting daughter from school at 3pm and collecting medication from chemist at 5pm.	Will speak.
<b>General Issues Raised</b>		
Noted ventilators in cells clogged up with dust, dirt etc. Photos taken. Will these be cleaned when deep clean done in October? – blocking ventilation in cells. Staff very helpful.		
<b>Response at Time of Visit</b>		
<b>Custody Manager's Response</b>		

Date	Report No	Visit Commenced	Custody Visitors			
22/09/2016	2120	11:40	Isobel Why and Christine Bishop			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	5	5				
Available for Visit	2	2				
Offered a Visit	2	2				
Visited	2	2				
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>			
9117	At interview. Notes reviewed as detained for over 16 hours.		Has mental health issues but no issues with treatment.			
9127	At interview. Only been detained 3 hours so no review of notes.					
9130	At interview. As above, only 49 mins.					
9112	Concerned about his property. Nothing on log (sleeping bag, clothes etc). Does not know whether mother informed. No shower offered.					
9125	Has high blood pressure. Refused pick up of medication but told us that this was because no one was at home. No first time in custody leaflet given.					
<b>General Issues Raised</b>						
Staff do not seem to be aware that, when busy, we should be able to observe proceedings.						
<b>Response at Time of Visit</b>						
There seems to be a misunderstanding here. A violent prisoner was being booked in and I did not wish the ICVs to be at risk.						
<b>Custody Manager's Response</b>						

**THE FOLLOWING REPORTS WERE TO BE NOTED**

**Bournemouth**

Date	Report No	Visit Commenced	Custody Visitors			
2 July 2016	2305	09:45	Bobbie White and Tracey Farwell			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	14	11	2	1		
Available for Visit	7	4	2	1		
Offered a Visit	7	4	2	1		
Visited	7	4	2	1		
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>			
6302	Reading material please. Would like update and call to boyfriend before leaving.		Reading material to be provided and call to boyfriend made.			
6327	Update on AA situation.		Update on AA provided by the OIC. Awaiting arrival of AA.			
<b>General Issues Raised</b>						
V1 glass door still not repaired. Although busy all calm and detainees had no issues.						
<b>Response at Time of Visit</b>						
<b>Custody Manager's Response</b>						

Date	Report No	Visit Commenced	Custody Visitors			
13 July 2016	2306	16:37	Lolly Hayward and Tim Walker			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	9	9				
Available for Visit	6	6				
Offered a Visit	6	6				
Visited	6	6				
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>			
6698	Request to see a nurse.		Will effect following handover.			
6682	At interview.					
6653	Viewed via hatch as advised by DO due to severe violence.					
6700	Request to see a nurse.		Will effect following handover.			
6695	He would like his wife informed, only gave address. First time in custody. Has he been given first time in custody leaflet?		I will check and ensure this is done.			

6693	At interview	
6691	Request visit to exercise yard and reading material.	I will advise the DO's who commence shortly and effect this.
<b>General Issues Raised</b>		
All clean and tidy, kitchen clean, staff very helpful.		
<b>Response at Time of Visit</b>		
Incoming Custody Officer- yet to have handover.		
<b>Custody Manager's Response</b>		

Date	Report No	Visit Commenced	Custody Visitors			
23 July 2016	2308	10:35	Anita Cray and Salvatore D'Arrigo			
	<b>Total</b>	<b>Breakdown of Total Numbers</b>				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	11	9	2			
Available for Visit	8	6	2			
Offered a Visit	8	6	2			
Visited	8	6	2			
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>			
7044	DP being booked in.					
7037	All ok.					
7032	All ok.					
7040	All ok.					
7025	All ok.					
7042	No evidence of AA being informed.		Parents have been advised – rights page updated.			
7038	All ok.					
7029	All ok.					
7041	DP at interview.					
7030	Not seen.					
7031	AA not informed.		Attempts made overnight to contact S55. Alternative (brother) being progressed.			
<b>General Issues Raised</b>						
<b>Response at Time of Visit</b>						
<b>Custody Manager's Response</b>						

Date	Report No	Visit Commenced	Custody Visitors		
25 July 2016	2309	19:34	Tim Walker and Lolly Hayward		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	11	10		1	
Available for Visit	10	9		1	
Offered a Visit	9	9			
Visited	9	9			
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>		
7094	Would like employer informed. Requested shower- not offered.		All requests will be completed.		
7127	At interview.				
7119	Concern over lack of meds. Nicotine lozenge requested.		Mum had been requested. Has been given lozenge.		
7098	DP request employer informed requests visit to HCP.		HCP will be requested.		
7132	DP requests food.		Food will be provided.		
7082	Viewed through glass, sat on bed -all appeared ok. MH issues and tries to leave cell when door opened so no communication.				
<b>General Issues Raised</b>					
Several detainees requested toilet paper. Care of DP 7082 has been exemplary in very trying situation. Suite clean, tidy and very calm.					
<b>Response at Time of Visit</b>					
<b>Custody Manager's Response</b>					

Date	Report No	Visit Commenced	Custody Visitors		
03/08/2016	2310	10:25	Mark Payne and Lolly Hayward		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	12	12			
Available for Visit	10	10			
Offered a Visit	10	10			
Visited	10	10			
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>		
7462	DP Having fingerprints taken				

7463	Detainee said No rights given. Rights have been given again before visit!	
7454	Detainee wants brother informed of arrest last night. Log states charger for phone broken – See other comments	
7461	No Issues	
7467	Detainee given pillow	
7465	See asleep	
7460	Detainee had been abusive – Happy that has been dealt with ok.	
7464	No issues	
7441	Been in nearly 24hours, due for release	
7458	With inspector. Viewed but not seen.	
7453	Detainee asked to see Nurse.	
7457	Detainee said not given rights. Detainee has been given rights.	

#### General Issues Raised

Very few detainees had toilet paper. A couple of detainees said no rights given, but this was contradicted by notes. No phone charger available. Suggest multi charger kept in inspectors office.

#### Response at Time of Visit

#### Custody Manager's Response

Date	Report No	Visit Commenced	Custody Visitors			
10/08/2016	2312	22:38	Diane James & Celia McCormack			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	10	7	1	1		
Available for Visit						
Offered a Visit	8	7		1		
Visited	3	2	1			
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
7699	Left custody					
7702	Interview/Fingerprints					
7687	Sleeping – Noted to be snoring under blanker					
7701	Said she wanted to sleep & Notes confidential					
7696	Sleeping – Observed to be under blanket					



7677	Said he'd rather sleep than talk to but happy for us to see notes. Physical needs dealt with promptly	
7676	Complex medical needs thoroughly reported and addressed.	
7680		
7705	Log notes Solicitor and Social Services to attend 23:15. Seen by MH team only detained 21:48. All dealt with promptly.	
7688	Didn't want to talk, sitting up in cell said brain hurt.	
<b>General Issues Raised</b>		
Note prompt response to needs of YP in detention for MH team, AA Solicitor. Detailed recording and response to medical needs of 2 other DP's noted.		
<b>Response at Time of Visit</b>		
<b>Custody Manager's Response</b>		

Date	Report No	Visit Commenced	Custody Visitors		
23/08/2016	2313	15:04	Sara Porter and Christine Bishop		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	4	3		1	
Available for Visit	4	3		1	
Offered a Visit	4	3		1	
Visited	4	3		1	
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>		
08101	Detainee offered shower at 07:32 – declined but would like one now. Been in detention for 20 hours.		I will endeavour to get him showered		
08114	Detainee unsure if girlfriend informed. Record reflects that she has been informed.		I will tell M3 that his girlfriend is aware		
<b>General Issues Raised</b>					
All in order- cells clean and organised. Hot day- no detainees had been offered time in the yard.					
<b>Response at Time of Visit</b>					
<b>Custody Manager's Response</b>					

Date	Report No	Visit Commenced	Custody Visitors
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<b>30/08/2016</b>	2314	19:52	<b>Diane James and Anita Cray</b>		
	<b>Total</b>	<b>Breakdown of Total Numbers</b>			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	6	4		2	
Available for Visit	4	3		1	
Offered a Visit	4	3		1	
Visited	4	3		1	
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>		
8333	Detainee volunteered he was well cared for.				
8336	Having mental health assessment.				
8340	Detainee not able to discuss consent with us but log shows 15 min obsv and procedures being followed.				
8341	Being booked in- not in cell.				
<b>General Issues Raised</b>					
All very calm. Reading material available and one detainee volunteered he was well cared for.					
<b>Response at Time of Visit</b>					
Thank you for the comments.					
<b>Custody Manager's Response</b>					

<b>Date</b>	<b>Report No</b>	<b>Visit Commenced</b>	<b>Custody Visitors</b>		
<b>4/9/2016</b>	2315	12:05	<b>Isobel Why and Tracey Farwell</b>		
	<b>Total</b>	<b>Breakdown of Total Numbers</b>			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	7	7			
Available for Visit	4	4			
Offered a Visit	4	4			
Visited	4	4			
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>		
8442	At interview				
8435	Been released				
8445	Being booked. Observed.				
8403	Not responsive. Over 36 hours in detention so records viewed. ½ hour obs, no issues.		To clarify, detainee is responsive to staff checks and in observations.		
8437	Self-induced head injury. Been checked by Health Care Professional, BP low, checked 1 hour later. Detained 12 hours, no shower offered. Food and drink supplied.		Detained 11 hours (and no released from custody).		
8443	Detained 8 hours. Food, drink, showers offered/declined.				

8441	Detained 10 hours, rousing obs then downgraded. No issues, food, drink, shower offered/declined.	
<b>General Issues Raised</b>		
Custody officer proactive and helpful, quiet, clean, no issues.		
<b>Response at Time of Visit</b>		
Comments above.		
<b>Custody Manager's Response</b>		

Date	Report No	Visit Commenced	Custody Visitors			
13/09/2016	2316	18:30	Tim Walker and Sara Porter			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	13	11		2		
Available for Visit	11	10		1		
Offered a Visit	11	10		1		
Visited	11	10		1		
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>			
8802	15 min obs, observed through hatch.		Noted.			
8800	At interview.					
8764	Vulnerable- seen whilst charged.		Noted.			
8801	Constant supervision.		Noted.			
8803	Released.		Noted.			
<b>General Issues Raised</b>						
Busy custody, well organised and clean, several overnight detainees had not been offered showers or exercise yard on a very hot day.						
<b>Response at Time of Visit</b>						
Block very busy with minimal staff, basic needs seen to. Other significant demands on staff.						
<b>Custody Manager's Response</b>						

### Weymouth

Date	Report No	Visit Commenced	Custody Visitors			
1 July 2016	2108	18:59	Mark Payne and Egle Kochanovskyte			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	6	5		1		
Available for Visit	5	4		1		
Offered a Visit	5	4		1		
Visited	5	4		1		
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>			

6924	Visit conducted in Russian. Detainee required gout medication at 14:00, to see doctor. Last took meds at 10:00.	Interpreter booked. Awaiting medical staff.
6920	Romanian- requested interpreter. Detainee arrived at 11:00- visit 19:00 and still waiting.	Interpreter booked.
6296	Detainee concerned about dog in car in police car park. Dog is called Diesel.	Requested officer checks on dog as has been in car for some time. Update- dog is in house not car- detainee changed story.
6270	Visual check only.	
6298	Detainee requested drugs- doctor arrived during visit. History of self harm.	
<b>General Issues Raised</b>		
M10 initially requested doctor at 15:04 as due meds. No medic on duty. Doctor phoned at 15:46 to say nurse would be there at 19:00. Doctor actually arrived after 19:00. If nurse was on duty they would need to ring doctor to prescribe which would delay the process even further. F1 also required meds which again were delayed due to no medical staff at the time of request. F1 meds were anxiety related and she was upset. No running water in cell is still an issue for detainees and staff.		
<b>Response at Time of Visit</b>		
All noted with thanks.		
<b>Custody Manager's Response</b>		

Date	Report No	Visit Commenced	Custody Visitors			
15 July 2016	2109	10:09	Mark Payne and Christine Bishop			
	<b>Total</b>	<b>Breakdown of Total Numbers</b>				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	4	3		1		
Available for Visit	2	2				
Offered a Visit	2	2				
Visited	2	2				
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>			
6750	In interview.					
6759	In interview.					
6749	DP wanted to know if wife was ok. She was arrested at the same time.		DP will be informed by 1357 that she is still here and is ok.			
6754	DP is due to take his meds- has seen HCP.					
<b>General Issues Raised</b>						
<b>Response at Time of Visit</b>						
Noted.						
<b>Custody Manager's Response</b>						

Date	Report No	Visit Commenced	Custody Visitors		
17 July 2016	2110	11:04	Diane James and Bobbie White		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	8	7		1	
Available for Visit	7	6		1	
Offered a Visit	7	6		1	
Visited	7	6		1	
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>		
6824	DP said that he had not eaten for 4 days and had refused in custody. Appeared withdrawn has received HCP interviews.				
6844	In interview.				
6838	DP told as it was first time in custody. No record of information given.				
6828	Polish questionnaire used. Custody Officer supplied copy and pencil. DP happy to complete and appeared to appreciate it. Very patient care.				
<b>General Issues Raised</b>					
Noted that ICV visit not logged on F2 and M11 although the entries after our visit. We noted discussion of nicotine given for M11 DP- is this available now? Language forms worked very well. All calm and well ordered.					
<b>Response at Time of Visit</b>					
Noted thank you.					
<b>Custody Manager's Response</b>					

Date	Report No	Visit Commenced	Custody Visitors		
28/07/2016	2111	17:55	Isobel Why and Mark Payne		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	3	3			
Available for Visit	2	2			
Offered a Visit	2	2			
Visited	2	2			
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>		
7234	Detained, 10 hours, Food, Drink, All Rights Adhered to. Released While Present.				

7243	Detained 4hours, Has had food, drink, has Asthma. Inhaler held in custody.	
7241	Detainee Records Checked in Alcoholic Stupor so did not Rouse. No Issues.	
<b>General Issues Raised</b>		
All clean, in good order, everybody happy with service, well stocked and tidy.		
<b>Response at Time of Visit</b>		
<b>Custody Manager's Response</b>		

Date	Report No	Visit Commenced	Custody Visitors			
06/08/2016	2112	09:56	Tracey Farwell and Egle Icochanovskyte			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	7	6		1		
Available for Visit	6	6				
Offered a Visit	7	6		1		
Visited	6	6				
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>			
7551	Being released					
7567	No issues					
7576	Refused visit but agreed for log to be checked – no issues					
7568	First time in detention, leaflet given.					
7566	Offered a shower earlier and declined – would now like a wash.		Offered Wash			
7573	Offered a shower earlier and declined – Would now like a wash		Offered Wash			
7529	Not clear if this detainee should be detained under PACE or 136 due to individual circumstances. Been in detention for 1 day, 8hours since 1:14am on 8.16. Several delays. Adult requested 01:30am – 5.8.2016. Taken 19hours to get medication to DP. AMUP says AA not needed.					

<b>General Issues Raised</b>
No healthcare professional on site – if needed, need to contact GP in Southampton or ring for an ambulance. Suite Calm and Staff helpful.
<b>Response at Time of Visit</b>
Re M6 – This is now a regular occurrence and Police should not be put in this position. DP is unwell and should be in hospital.
<b>Custody Manager's Response</b>

Date	Report No	Visit Commenced	Custody Visitors			
16/08/2016	2113/4	11:25	Isobel Why and Celia McCormack			
	<b>Total</b>	<b>Breakdown of Total Numbers</b>				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	10	7	1	2		
Available for Visit	9	6	1	2		
Offered a Visit	8	5	1	2		
Visited	8	5	1	2		
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>			
7900	Custody 4 hours. Very drunk in CCTV cell damaged door with coin, has been biting blanket which was removed					
7895	Been in 9 hours, food and drink supplied, has been head banging. Shower declined and food and drink declined					
7891	Been in 12 hours. Violence markers so rights not completed. Violent while in custody, has not had pain relief and due to 6 hour role (now given) mental health assessment. Food and drink given, has had shower					
7883	18 hours detention. R. A. drugs question not answered. All needs met. No issues.					
7898	At finger printing					
7887	In custody 15 hours. Appropriate adult arranged. Has month old burn but no healthcare needed. Shower offered, food supplied but declined.		Asked and been given codes of practice			
7885	Has been in crash, states he is fine, declined HCP.					
7889	12 hours detained. Has had mental health assessment, seen HCP. No issues					
7902	Been 3 hours, rights given. Food and drink supplied. No issues.					
7894	Volatile. Advised against visit.					
<b>General Issues Raised</b>						
All issues have been met. Very good level of customer care.						

<b>Response at Time of Visit</b>
<b>Custody Manager's Response</b>

Date	Report No	Visit Commenced	Custody Visitors			
17/08/2016	2115	15:02	Anita Cray and Isobel Why			
	<b>Total</b>	<b>Breakdown of Total Numbers</b>				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	4	4				
Available for Visit	3	3				
Offered a Visit	3	3				
Visited	3	3				
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>			
7934	Detained 6 hours. All needs met. Knee operation tomorrow, officers aware.					
7923	Detained 16 hours. Shower offered. All needs met.					
7204	DP discharged					
7927	Detained 14 hours. Mental health assessment carried out. All other needs met.					
<b>General Issues Raised</b>						
All clean, well-stocked, usual level of good service.						
<b>Response at Time of Visit</b>						
<b>Custody Manager's Response</b>						

Date	Report No	Visit Commenced	Custody Visitors			
13/09/2016	2119	14:55	Lolly Hayward and Diane James			
	<b>Total</b>	<b>Breakdown of Total Numbers</b>				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	9	8		1		
Available for Visit	6	6		0		
Offered a Visit	6	6		0		
Visited	5	5		0		
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>			
8777	In interview.					



8782	PAVA used 06.36. Shower at 8.15. Need for appropriate adult noted 8.18, arrived 13.10.	
8794	Noted that medication collected from detainees home for PTSD.	
8772	Released.	
8799	Being processed.	
8793	Did not consent to interview but agreed to log being seen.	
<b>General Issues Raised</b>		
Prompt entry to custody area but then 45 min wait- 2 staff and one detainee in process of being booked in with large volume of property. Suite very busy with new and recent detainees- no one available to escort for 45mins.		
<b>Response at Time of Visit</b>		
<b>Custody Manager's Response</b>		

Date	Report No	Visit Commenced	Custody Visitors			
27/09/2016	2121	19:32	Isobel Why and Tim Walker			
	<b>Total</b>	<b>Breakdown of Total Numbers</b>				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	3	3				
Available for Visit	3	3				
Offered a Visit	3	3				
Visited	3	3				
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>			
9294	Homeless, unkempt, withdrawing. Has epilepsy. In custody 7 hours, no issues with treatment. Well catered for.					
9295	Detainee has 14 year old daughter on her own at home. Police have assured us that if stay is protracted they will follow up.					
9296	Has been in custody after road traffic collision. Seen healthcare professional. In CCTV cell, given food, hot drinks, shower. No issues.					
<b>General Issues Raised</b>						
All clean, well-stocked, friendly welcome, everyone well catered on.						
<b>Response at Time of Visit</b>						
<b>Custody Manager's Response</b>						

**Visits with no issues to report - None**

Location	Date	Report no	Custody visitors