

**THE FOLLOWING REPORTS WERE HIGHLIGHTED AS REQUIRING DISCUSSION**

**Bournemouth**

Date	Report No	Visit Commenced	Custody Visitors			
01/07/2019	2534-7	12:15	Garry French & Andrew Fear			
	<b>Total</b>	<b>Breakdown of Total Numbers</b>				
		Male Adult	Male Juvenile	Female Adult	Female Juvenile	
Detainees Held	9	5	1	2	1	
Available for Visit	7	5	1	1	0	
Offered a Visit	7	5	1	1	0	
Visited	7	5	1	1	0	
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>			
5646	Detained 13 hours 12 minutes. Detainee seemed very down. Concerned about welfare of her baby. Log shows baby being cared for by aunt. Detained asked if she could make a call to verify baby's welfare. Risk assessment not carried out for approximately 11 hours. First review 1½ hours late. Detainee asked if she could take photos of wrists. Told no staff available. Detainee asked for some exercise. Toilet full of paper.		Requests made to Independent Custody Visitors not actioned as detainee left prior to Independent Custody Visitor report being completed. Review late due to custody inspector committed with high risk missing person.			
5640	Detained 17 hours 37 minutes. Detainee not seen but in consultation with appropriate adult.		N/A			
5647	Detained 11 hours 17 minutes. Detainee released during visit.		N/A			
5651	Detained 6 hours 55 minutes. Detainee requires drinking cup for water and additional cold drink if possible. Detainee asks for a pillow and to see healthcare professional re possible glass in foot. Log notes force in custody used. All in order. Detainee requests call is made to a family member.		8702 to cell to provide cup and pillow. Healthcare professional to be booked for detainee.			
5639	Detained 18 hours 47 minutes. No concerns		N/A			
5638	Detained 18 hours 47 minutes. Interviewed in exercise yard. Detainee stated he had anxiety and mental health issues. Asked about mental health provision. Appropriate adult appointed. Detainee very anxious to speak to mother. Log shows incommunicado. No reason why not, but lifted now so can he now speak to his mother. Detainee stated no pillows in cell.		Detainee released under investigation? prior to completion of Independent Custody Visitor report			
5636	Detained 20 hours 7 minutes. Detainee has requested shower/wash. Log shows unavailable due to staff shortage. Detainee has received other prescription drugs but has seen healthcare professional. No other issues.		Minimum staffing and other issues within block mean no shower possible at this time.			
5652	Detained 5 hours 2 minutes. Detainee has significant facial injury and came to custody from hospital. Log shows detainee very aggressive on arrival in custody. Need for strip search and use of force. Log details this process. Healthcare professional assessed detainee after use of force incident regarding previous injuries. Detainee has been removing dressing from eye wound and smearing blood on cell walls. Detainee states that a degree of mistreatment was used by custody staff, but log shows that it appears to be proportionate given his behaviour. Detainee stated he was left with inadequate clothing for an hour but OK when interviewed. Needs loo paper.		Force used in custody. Fully completed. Use of forms completed. Healthcare professional seen. Detainee dressed by custody during search - never left naked. 8702 to cell to provide loo paper.			

5650	Detained 7 hours 22 minutes. Detainee states head injury as a result of arrest process. Healthcare professional assessment has been concluded. Log states force used in custody due to aggressive behaviour of detainee. Detainee requires toilet paper.	8702 to cell to provide loo paper. Healthcare professional seen and care plan reflects injuries.
<b>General Issues Raised</b>		
Delay starting visit due to staffing issues. Escorting officer (Sgt 2822) new to custody. All OK. Log review process took some time due to need to check a number of use of force markings. All appear to be satisfactory.		
<b>Response at Time of Visit</b>		
Nothing to add.		

**THE FOLLOWING REPORTS WERE TO BE NOTED**

**Bournemouth**

Date	Report No	Visit Commenced	Custody Visitors			
04/07/2019	2538	17:50	Garry French & Clare Brace			
	<b>Total</b>	<b>Breakdown of Total Numbers</b>				
		Male Adult	Male Juvenile	Female Adult	Female Juvenile	
Detainees Held						
Available for Visit						
Offered a Visit						
Visited						
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>			
5729	Detained 18 hours 15 minutes. Detainee discharged during visit.					
5736	Detained 12 hours 35 minutes. Detainee viewed through hatch. Asleep and breathing.					
5735	Detained 12 hours 37 minutes. Detainee viewed through hatch. Asleep and breathing.					
5737	Detained 12 hours 27 minutes. Detainee viewed through hatch. Asleep and breathing.					
5745	Detained 4 hours 8 minutes. Custody staff advised us he was volatile. Conversation with escorting officer overheard that he was not happy.					
5746	Detained 3 hours 46 minutes. No blanket. Detainee seemed very distressed. Would perhaps benefit from a cell with a window. Language barrier added to his vulnerability. Keen for updates.		Moved to vulnerable cell. Blanket provided later.			
5734	Detained 12 hours 45 minutes. Section 56 – wife contacted at 8 am. Could she be tried again? Detainee declined healthcare professional on arrest, but is heroin dependent.		Section 56 to be tried again. 19:30 hours.			
5740	Detained 6 hours 28 minutes. Detainee keen to make phone call to make dog care arrangements. Would like a pillow.		Phone call to be arranged regarding dogs.			
<b>General Issues Raised</b>						
Escorting officer very helpful. Suite very calm, despite staff shortage.						
<b>Response at Time of Visit</b>						
All noted and actions carried out as soon as possible regarding phone calls after handover. Thank you.						

Date	Report No	Visit Commenced	Custody Visitors			
11/07/2019	2539-40	11:22	David Ridd & Isobel Why			
	Total	Breakdown of Total Numbers				
		Male Adult	Male Juvenile	Female Adult	Female Juvenile	
Detainees Held	13	11	2	0	0	
Available for Visit	8	6	2	0	0	
Offered a Visit	8	6	2	0	0	
Visited	8	6	2	0	0	
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>			
5951	Detained 12 hours 27 minutes. Detainee did not want to talk. Gave permission to see log. No note of handcuff removal. No other issues.					
5953	Detained 12 hours 7 minutes. No note of time of handcuff removal. No other issues					
5942	Detained 18 hours 24 minutes. Vulnerable adult. Appropriate Adult arranged. No issues.					
5950	Detained 13 hours 52 minutes. No note of time of handcuff removal. Strip searched. No other issues.					
5944	Detained 17 hours 26 minutes. No issues.					
5952	Detained 11 hours 54 minutes. No note of time of handcuff removal. No other issues.					
5949	Detained 14 hours. No issues.					
5947	Detained 14 hours 44 minutes. No issues					
5966	Detained 14 minutes. Happy with completed visit.					
5964	Detained 1 hour 54 minutes.					
5946	Detained 16 hours 56 minutes.					
5932	Detained 24 hours 34 minutes.					
5935	Detained 22 hours 59 minutes.					
<b>General Issues Raised</b>						
Quiet, organised suite. Vulnerable adult and juvenile dealt with well. Checked kitchen and stores, including books. Training DO 8018 very helpful.						
<b>Response at Time of Visit</b>						
Comments noted regards handcuffing of F5 whilst in holding cell.						

Date	Report No	Visit Commenced	Custody Visitors			
24/07/2019	2541	18:35	Clare Etienne & Ade Bangboye			
	Total	Breakdown of Total Numbers				
		Male Adult	Male Juvenile	Female Adult	Female Juvenile	
Detainees Held	6	6	0	0	0	
Available for Visit	4	4	0	0	0	
Offered a Visit	4	4	0	0	0	
Visited	4	4	0	0	0	
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>			
6405	Detained 10 hours 43 minutes. Review delayed due to detainee in interview. No issues.					
6410	Detained 4 hours 17 minutes. Detainee is in hospital.					
6413	Detained 3 hours 6 minutes. Detainee did not want to speak but gave consent to log review.					
6401	Detained 18 hours 57 minutes. Detainee has been released.					

<b>General Issues Raised</b>
Quiet suite. Detainee officer 5240 was very helpful. Kitchen and stores well stocked, even with socks.
<b>Response at Time of Visit</b>
Thank you for coming. Very glad to hear 5240 was very helpful. This is her usual standard of behaviour.

Date	Report No	Visit Commenced	Custody Visitors			
25/07/2019	2542-3	09:03	Andrew Fear & Hilary Latimer			
	<b>Total</b>	<b>Breakdown of Total Numbers</b>				
		Male Adult	Male Juvenile	Female Adult	Female Juvenile	
Detainees Held	9	7	0	2	0	
Available for Visit	9	7	0	2	0	
Offered a Visit	9	7	0	2	0	
Visited	9	7	0	2	0	
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>			
6428	Detained 1 hour 13 minutes. Could you please check on First Time in Custody leaflet if appropriate? No other issues.		Not first timer.			
6427	Detained 4 hours 43 minutes. Detained asked if a second person could be informed of his detention. No other issues.		Actioned.			
6418	Detained 8 hours 58 minutes. Detainee is Polish - no English speaking. We used interpretation form with questions. Detainee understood and responded. First review late. Noted as such on log (2 hours). Some communication issues for police but well noted that detainee is in a good state.		N/A			
6423	Detained 6 hours 58 minutes. Detainee wanted to know about childcare for family. Was concerned about delay in contacting partner. Now done per log. Review late. Log details why.		Detainee did not request section 56 on entry. Asked on review and actioned.			
6426	Detained 6 hours 18 minutes. Detainee has leg brace. Can this be returned now as unable to walk without it? Detainee asked for coffee. No other issues.		Not in cell initially due to violence. Calm and sober now so has it.			
6425	Detained 6 hours 22 minutes. Detained asked for coffee. Log states provided. Detainee has dog at partner's house. Can you ensure all in order with regard to care?		Covered on risk assessment. Owner of property refused police access.			
6424	Detained 6 hours 53 minutes. Detainee asked for a coffee. Log states at 07:05. Custody Early Warning Score not completed. Will this be completed? No other issues.		Handover Custody Early Warning Score not done due to no reading - thick nail varnish.			
6417	Detained 9 hours 3 minutes. Detainee first review late (2 hours). No other issues.					
6419	Detained 8 hours 33 minutes. First review late (1 hour) no issues.					
<b>General Issues Raised</b>						
Suite calm and well ordered. Issue around review times – over handover.						

Date	Report No	Visit Commenced	Custody Visitors		
01/08/2019	2544	16:31	Garry French & Abbey King		
	Total	Breakdown of Total Numbers			
		Male Adult	Male Juvenile	Female Adult	Female Juvenile
Detainees Held	6	5	0	1	0
Available for Visit	6	5	0	1	0
Offered a Visit	6	5	0	1	0
Visited	6	5	0	1	0
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>		
6653	Detained 58 minutes. No issues. No concerns				
6647	Detained 6 hours 37 minutes. Detainee stated she wasn't given her rights. Custody record shows rights given. Custody record shows attempted suicide. Detainee's demeanour OK. Did not mention it.				
6624	Detained 1 day 4 hours 19 minutes. No issues overall. Middle review late. Detainee in over 24 hours.				
6001	Detained 14 hours 2 minutes. No issues. Detainee said custody staff got his medication. Detainee happy.				
6651	Detained 3 hours 1 minute. First time in custody info leaflet given by custody staff. No issues.				
6649	Detained 4 hours 17 minutes. No issues. Detainee requested update.				
<b>General Issues Raised</b>					
Calm suite. Detention Officer very helpful. All stores clean, tidy and well stocked.					
<b>Response at Time of Visit</b>					
No concerns.					

Date	Report No	Visit Commenced	Custody Visitors		
08/08/2019	2545-7	21:38	David Ridd & Natalie Hill		
	Total	Breakdown of Total Numbers			
		Male Adult	Male Juvenile	Female Adult	Female Juvenile
Detainees Held	16	13	1	2	0
Available for Visit	11	10	0	1	0
Offered a Visit	7	6	0	1	0
Visited	6	5	0	1	0
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>		
6869	Detained 7 hours 3 minutes. Asleep. Viewed breathing through hatch.				
6866	Detained 7 hours 12 minutes. Asleep. Viewed breathing through hatch.				
6858	Detained 11 hours 9 minutes. Asleep. Viewed breathing through hatch.				
6875	Detained 4 hours 29 minutes. Detention Officer opened door and Detainee asked to leave. Not offered.				
6868	Detained 6 hours 24 minutes. Asleep Viewed breathing through hatch.				
6876	Detained 2 hours 25 minutes. Asleep. Viewed breathing then called out.				

6833	Detained 1 day 2 hours 50 minutes. Second review late due to processing. Observation checks missed – 16:06-17:07/20:11-21:07/ 21:07-22:11. Care plan details 30 minute observations. Detainee asked to see nurse. Refused. Risk assessment suggests PTSD. No mental health follow up noted.	Will review checks and request made. Mental health follow up will be looked at with consideration to CJLD availability prior to release.
6859	Detained 10 hours 44 minutes. First review 2 hours late.	Was unaware of delay. Will check this.
6834	Detained 1 day 1 hour 50 minutes. Observation checks missed – approximately 23:40/7:00am/16:30/20:30. Care plan details 30 minute observations. Detainee unhappy with treatment. Use of force well noted in log. Detainee states wanted phone call, but refused. Complained toilet didn't flush leaving cell smelly. States asked for book but not provided. Detainee unhappy with food and drinks. Wants more hot drinks. Log does not note hot drinks refused. Detainee has various medical issues. All logged. Detained concerned about treatment for diabetes. No note of medication for this in log.	As above. Missed observations will be looked at.
6874	Detained 5 hours 45 minutes. No issues. Complimentary about treatment.	Great.
6870	Detained 6 hours 15 minutes. Declined visit. Log seen. Observation check around 19:06 late. On 60 minute observation.	Will review observations and ensure they are made.
6864	Detained 8 hours 20 minutes. Initially declined but answered some questions. Vulnerable adult. Appropriate adult needed and this was recorded but not yet contacted. Observation check around 19:03 late. Care plan says 60 minute observations.	Appropriate Adult not available to the morning. May not have been logged.
6857	Detained 11 hours 40 minutes. First review 45 minutes late. Observation checks missed at 16:30/19:30/20:30/21:30. Care plan last said 30 minute observations. Detainee very concerned about appropriate adult provision. Log indicates not yet contacted. Detainee stated needed medication at 6pm. Seen healthcare professional but medication not yet collected.	Once again, missed observations. Discussed and believe this is not the case but a change in observation levels.
6854	Detained 12 hours 3 minutes. Advised against a visit as violent.	Detainee violent.
6877	Detained 1 hour 37 minutes. Advised against a visit as violent.	Detainee violent.
<b>General Issues Raised</b>		
Some issues on arrival in suite. Delayed start. Escorting officer (6856) helpful. Stores and kitchen seen and all okay. Religious books viewed but seen stored in vertical cupboard. Should be arranged in horizontal cupboards. Logs show some late reviews and missed observation checks throughout today.		
<b>Response at Time of Visit</b>		
Missed observation checks. Care plan hadn't changed. Will ensure observations are maintained. Suite very busy this evening and missed observations as a result. Will feed back to the team.		

Date	Report No	Visit Commenced	Custody Visitors		
18/08/2019	2549	17:40	Lucy Pike & Tim Walker		
	Total	Breakdown of Total Numbers			
		Male Adult	Male Juvenile	Female Adult	Female Juvenile
Detainees Held	14	11	1	1	0
Available for Visit	8	7	0	1	0
Offered a Visit	6	5	0	1	0
Visited	6	5	0	1	0
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>		
7150	Detained 15 hours. Released.				
7138	Detained 17 hours 43 minutes. Asleep. Viewed through hatch.				
7118	Detained 25 hours 15 minutes. Advised not to visit. Viewed through hatch.				
7114	Detained 30 hours 28 minutes. On phone with solicitor.				
7167	Detained 2 hours 53 minutes. Asleep. Viewed through hatch.				
7124	Detained 22 hours 33 minutes. Advised not to. Viewed through hatch.				
7107	Detained 41 hours 36 minutes. Asleep. Viewed through hatch.				
7125	Detained 21 hours 28 minutes. Interview, food, drink and blanket in cell.				
7157	Detained 13 hours 7 minutes. 15 minute observations not always on time.				
7125	Detained 23 hours 20 minutes. No permission to view log.				
<b>General Issues Raised</b>					
Suite clean and tidy. Stock rooms well stocked. Female hygiene well stocked. Helpful staff. Everything in order.					

Date	Report No	Visit Commenced	Custody Visitors		
22/08/2019	2548 and 2550	17:21	Charlotte Hall & Andrew Fear		
	Total	Breakdown of Total Numbers			
		Male Adult	Male Juvenile	Female Adult	Female Juvenile
Detainees Held	15	9	6	0	0
Available for Visit	15	9	6	0	0
Offered a Visit	8	2	6	0	0
Visited	7	1	6	0	0
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>		
7263	Detained 17 hour 4 minutes. Went home.		No longer in custody.		
7272	Detained 6 hours 34 minutes. Detainee already aggravated. Refused visit. Log seen as vulnerable. No issues.		Noted.		
7274	Detained 5 hours 10 minutes. No record of an Appropriate Adult*. No reply to external person. First time in custody leaflet requested. *Contacted.		Nan to be Appropriate Adult – at work so not contactable. Social Services now in attendance. Entries on Occurrence Entry Log not custody record.		
7254	Detained 22 hours 32 minutes. First review delayed (2 hours) due to critical incident. Appropriate Adult appointed. Seen Samaritans. Requested magazine instead of book.		Noted.		
7255	Detained 22 hours 32 minutes. First review delayed (2 hours) due to critical incident. Appropriate Adult appointed.		Noted.		

7258	Detained 21 hours 47 minutes. No issues. Appropriate Adult appointed.	Noted.
7257	Detained 22 hours 26 minutes. Appropriate Adult appointed. No issues. Superintendent extension authorised.	Noted.
7266	Detained 12 hours 7 minutes. Concerned about release after 24 hours and not being able to get home at night. Reassured by detention officer. First review carried out remotely. Log states detainee needs to be made aware with Appropriate Adult. No record of this yet.	Advised Independent Custody Visitors we would never release juvenile at night unaccompanied. No record of this found.
7271	Detained 6 hours 37 minutes. Not visited.	
7276	Detained 1 hour 52 minutes. Not visited.	
7267	Detained 11 hours 42 minutes. Not visited.	
7278	Detained 1 hour 38 minutes. Not visited.	
6428	Detained 12 hours 1 minute. Not visited.	
7273	Detained 6 hours 8 minutes. Not visited.	
7275	Detained 2 hours 12 minutes. Not visited.	
<b>General Issues Raised</b>		
Juvenciles detained overnight as Out of Hours Social Services state insufficient accommodation to house them all overnight and do not deem appropriate to be removed from custody overnight. Due to the number of juveniles in custody from a related offence resulted in understandable delays in booking in. Excellent detention officer and shadow trainee.		
<b>Response at Time of Visit</b>		
Comments appear to cover entries made in justification of the detainees detained and enquiries made around this. All comments noted and remarked accordingly. Block very busy, especially as visit occurred during our handover procedures.		

Date	Report No	Visit Commenced	Custody Visitors			
01/09/2019	2551-2	23:35	Hilary Latimer & Paul Cashmore			
	<b>Total</b>	<b>Breakdown of Total Numbers</b>				
		Male Adult	Male Juvenile	Female Adult	Female Juvenile	
Detainees Held	19	15	1	3	0	
Available for Visit	17	15	1	1	0	
Offered a Visit	5	2	1	2	0	
Visited	4	2	1	1	0	
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>			
7590	Detained 1 day 1 hour 34 minutes. Refused to speak to us, though gave permission to see her notes.					
7593	Detained 23 hours 18 minutes. Vulnerable adult. Bailed at 22 hour point. Still in custody because awaiting appropriate adult.		Detainee has been bailed for criminal matters but remains for a live warrant.			
7619	Detained 4 hours 12 minutes. No issues					
7624	Detained 1 hour 16 minutes. Family/appropriate adult not available so social services team contacted and awaited.		Social services are here and rights given.			
7541	Detained 2 days 3 hours 47 minutes. Queried whether offered food/exercise/spectacles.		Food and exercise offered numerous times. Clearly marked on custody log.			
7517	Detained 2 days 2 hours 43 minutes. Cell bearing signs of excrement on walls. Lack of toilet paper? Query about showers.		Shower offered at 17:12 hours on 01/09/19.			
7622	Detained 2 hours 24 minutes. Asleep and breathing.					
7621	Detained 2 hours 26 minutes.					
7609	Detained 13 hours 9 minutes.					
7616	Detained 5 hours 50 minutes.					
7592	Detained 23 hours 34 minutes.					
7623	Detained 37 minutes.					



7611	Detained 11 hours 39 minutes.	
7620	Detained 3 hours 16 minutes.	
7558	Detained 1 day 22 hours 13 minutes.	
7581	Detained 1 day 3 hours 17 minutes.	
7614	Detained 7 hours 44 minutes.	
7545	Detained 2 days 2 hours 43 minutes.	
7610	Detained 12 hours 10 minutes.	

**General Issues Raised**

Very busy custody suite. Well-ordered and relatively calm. Several lengthy detentions. Inspected stores etc. All in order. Escorting officer very helpful.

Date	Report No	Visit Commenced	Custody Visitors			
09/09/2019	2553-4	10:40	Clare Brace & Adrian Zakrzewski			
	Total	Breakdown of Total Numbers				
		Male Adult	Male Juvenile	Female Adult	Female Juvenile	
Detainees Held	13	12	0	1	0	
Available for Visit	7	7	0	0	0	
Offered a Visit	4	4	0	0	0	
Visited	4	4	0	0	0	

**Matters Raised to the Custody Officer**

**Action Taken by the Custody Officer**

7811	Detained 16 hours. Detainee asleep – breathing observed.	
7802	Detained 20 hours. Detainee asleep – breathing observed.	
7808	Detained 18 hours 30 minutes. With Samaritans.	
7817	Detained 12 hours 30 minutes. Detainee asleep – breathing observed.	
7824	Detained 55 minutes. Detainee at court.	
7805	Detained 18 hours 30 minutes. Review 2 hours late. Detainee requested shower and exercise yard.	
7801	Detained 21 hours. Detainee still waiting to contact mum and still waiting for appropriate adult. Needs shower and blocked toilet.	Will chase S56 call re toilet to be cleared and move cell if necessary.
7813	Detained 15 hours 30 minutes. Detainee withdrawing. Awaiting medication. Review late by 1 hour.	
7822	Detained 4 hours 30 minutes. First Time in Custody leaflet may be helpful.	Will print First Time In Custody form.
7767	Detained 1 day 6 hours. Detainee at hospital.	
7818	Detained 11 hours. Didn't see due to time restraints.	
7821	Detained 58 minutes. Didn't see due to time restraints.	
7820	Detained 7 hours 30 minutes. Didn't see due to time restraints.	

**General Issues Raised**

Suite appeared clam. Staff helpful. Didn't have time for stock inspection.

**Response at Time of Visit**

Above points noted and will be looked into. Inspector to be contact for other reviews

Date	Report No	Visit Commenced	Custody Visitors		
16/09/2019	2555-6	16:55	Keith Skerman & Clare Etienne		
	Total	Breakdown of Total Numbers			
		Male Adult	Male Juvenile	Female Adult	Female Juvenile
Detainees Held	8	6	1	1	0
Available for Visit	6	5	1	0	0
Offered a Visit	6	5	1	0	0
Visited	5	4	1	0	0
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>		
8021	Detained 41 minutes.				
7943	Detained 2 days 16 hours.				
8009	Detained 21 hours 36 minutes. Needs being met and appropriate adult involved.				
8023	Detained 6 minutes. With nurse.				
8002	Detained 46 minutes. No visit.				
8018	Detained 5 hours 28 minutes. No visit.				
8019	Detained 4 hours 30 minutes. Language problems as very little English. Awaiting interpreter. Rights given in his language but he needs to understand his situation.				
8020	Detained 1 hour 59 minutes.				
<b>General Issues Raised</b>					
Calm atmosphere. Detainees relaxed and well cared for. Kitchen and shower seen and in good order. Professional and helpful escorting officer.					
<b>Response at Time of Visit</b>					
Interpreter called and will go over language issues with detainee. Tonight we may also have a Romanian detention officer to assist.					

Date	Report No	Visit Commenced	Custody Visitors		
23/09/2019	2557	14:44	Natalie Hill & David Ridd		
	Total	Breakdown of Total Numbers			
		Male Adult	Male Juvenile	Female Adult	Female Juvenile
Detainees Held	7	7	0	0	0
Available for Visit	7	7	0	0	0
Offered a Visit	6	6	0	0	0
Visited	5	5	0	0	0
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>		
8211	Detained 3 hours 6 minutes. Declined visit.				
8209	Detained 3 hours 46 minutes. No issues.				
8207	Detained 4 hours 11 minutes. Poor command of English. Language unknown. (Malayan?) Picture card used. No issues.				
8208	Detained 4 hours 8 minutes. Alcohol dependency noted. Nurse due later.				
8205	Detained 9 hours 3 minutes. No issues.				
8210	Detained 3 hours 26 minutes. Detained states blanket requested but declined as daytime. Now given. Detainee states poor choice of food due to lactose intolerance.		Food choices limited, but ample available.		
8198	Detained 16 hours 21 minutes. Asleep. Seen breathing through hatch.				
<b>General Issues Raised</b>					
6856 very helpful as usual. Kitchen and stores all in order. Some dirty cells but cleaners due soon. Thank you.					
<b>Response at Time of Visit</b>					

Good report. Food choices offered cover dietary needs. Blankets will be provided in the day if needed, but custody suite at suitable temperature.

Date	Report No	Visit Commenced	Custody Visitors		
30/09/2019	2558/9	17:05	Abbey King & Justin Neely		
	Total	Breakdown of Total Numbers			
		Male Adult	Male Juvenile	Female Adult	Female Juvenile
Detainees Held	9	7	0	2	0
Available for Visit	7	6	0	1	0
Offered a Visit	7	6	0	1	0
Visited	6	5	0	1	0
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>		
08420	Detained 6 hrs 41 mins - Detainee released at start of visit				
08415	Detained 9 hrs 21 mins – Detainee at interview (with interpreter)				
08419	Detained 7 hrs 36 mins – Detainee awake. Refused interview. Messy cell.				
08416	Detained 8 hrs 46 mins – Detainee released prior to start of visit.				
08404	Detained 19 hrs 17 mins – Detainee requested shower and phone call passed through. Reviews OK.				
08424	Detained 5 hrs – Detainee requested update on case and pillow.				
08408	Detained 18 hrs 29 mins – Detainee requested more bedding. Reviews OK.				
08375	Detained 1 day, 3 hrs 28 mins – Detainee requested update on external communication. Messy cell. Detainee waiting for shower/new clothes. Detainee worried about medication. Reviews OK. Complex case.				
08417	Detained 8 hrs – Detainee vulnerable. Appropriate Adult engaged. Detainee considering requesting external contact.				
<b>General Issues Raised</b>					
Suite calm and well organised but short staffed.					
<b>Response at Time of Visit</b>					
I have just started the shift and not been able to review the whiteboard yet but no concerns have been raised to me. Regarding the ICV comments I will review the status of detainees and ensure comments are addressed.					

### Weymouth

Date	Report No	Visit Commenced	Custody Visitors		
01/07/2019	2468	05:53	Justin Neely & Mark Payne		
	Total	Breakdown of Total Numbers			
		Male Adult	Male Juvenile	Female Adult	Female Juvenile
Detainees Held	7	5	0	2	0
Available for Visit	6	4	0	2	0
Offered a Visit	6	4	0	2	0
Visited	3	1	0	2	0
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>		
5649	Detained 1 hour 30 minutes. Not willing to be seen.				
5600	Detained 1 day 18 hours. Not willing to be seen.				

5601	Detained 1 day 16 hours. Not willing to be seen.	
5598	Detained 1 day 19 hours. In shower. Due in court.	
<b>General Issues Raised</b>		
Delayed start due to handover. Suite calm, clean, well ordered. Custody staff helpful and forthcoming. Thanks to 5476 for escorting.		
<b>Response at Time of Visit</b>		
Many thanks. Apologies for slight delay due to handover.		

Date	Report No	Visit Commenced	Custody Visitors			
08/07/2019	2469	15:33	Charlotte Hall & Adrian Zakrzewski			
	<b>Total</b>	<b>Breakdown of Total Numbers</b>				
		Male Adult	Male Juvenile	Female Adult	Female Juvenile	
Detainees Held	7	7	0	0	0	
Available for Visit	7	7	0	0	0	
Offered a Visit	7	7	0	0	0	
Visited	6	6	0	0	0	
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>			
5875	Detained 7 hours 9 minutes. No issues.					
5878	Detained 3 hours 47 minutes. No issue.					
5871	Detained 9 hours 49 minutes. Seen in exercise yard. No issues.					
5865	Detained 15 hours 29 minutes. No issues.					
5877	Detained 4 hours 13 minutes. Refused.					
5894	Detained 13 minutes. No issue.					
5873	Detained 9 hours 37 minutes.					
<b>General Issues Raised</b>						
Suite well stocked. Kitchen clean and tidy. Staff were helpful and happy throughout visit.						
<b>Response at Time of Visit</b>						
Noted. Thanks.						

Date	Report No	Visit Commenced	Custody Visitors			
12/07/2019	2470-71	09:50	Andrew Fear & Hilary Latimer			
	<b>Total</b>	<b>Breakdown of Total Numbers</b>				
		Male Adult	Male Juvenile	Female Adult	Female Juvenile	
Detainees Held	7	4	0	3	0	
Available for Visit	6	4	0	2	0	
Offered a Visit	6	4	0	2	0	
Visited	6	4	0	2	0	
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>			
5995	Detained 39 minutes. Detainee in medical room during visit.					
5993	Detained 1 hour 25 minutes. Detainee exhibits self-harm issues. Healthcare professional aware. No other issues. Detainee asked for blanket.		Due blanket delivery today.			
5990	Detained 1 hour 42 minutes. Detainee asked if pet dog has care. Detainee has seen healthcare professional but ? Methadone required. Observed whiteboard actually says 30 minutes - log 60 minutes. No other issues.		Methadone has been collected by officers and detainee to see healthcare professional to administer.			

5980	Detained 12 hours 4 minutes. Detainee requested toilet paper and reading material and more food. Detainee has hip pain. Health care professional aware detainee has requested prescription medication, but log states reluctant to allow police to collect. Should this be reviewed? Detainee asked that father made aware of custody. Cell floor dirty.	Toilet paper previously provided. More to be given. Not lunch. To be offered shortly. Detainee reluctant to provide consent to obtain medication. Detainee seen by healthcare professional and painkillers suitability assessed.
5982	Detained 9 hours 46 minutes. Detainee has high blood pressure. Healthcare professional aware. Appropriate observations in place. Detainee requested shower/exercise when possible. No other issues	Detainee to be given opportunity to go to yard and shower when staff available to facilitate safely.
5991	Detained 1 hour 36 minutes. Detainee was interviewed in exercise yard. Detainee has mental health issues. Healthcare professional seen. Care plan in place. Healthcare professional asked if he could make external phone call – did not state to whom. No other issues.	Detainee in custody for serious offence. S56 has been delivered. Will speak to detainee and investigate who he wishes to speak to and whether appropriate to facilitate.
5978	Detained 12 hours 6 minutes. Need to check if First Time in Custody leaflet given to detainee. Detainee requested food. No other issues.	Will ensure detainee has been provided with First Time in Custody leaflet if not already provided.

#### General Issues Raised

Suite calm and well ordered. DO 5476 very helpful and gave tour of suite as one ICV's first visit. Need to consider stocks of ambient meals – only 3 in kitchen. Air vents in all cells were dirty and covered in dust/fluff. No blankets available in suites – delivery expected today.

#### Response at Time of Visit

I will advise cleaning contractor regarding dust/fluff seen in air conditioning vents. Three ambient meals present and further meals will be ordered to ensure sufficient stocks. ?check has revealed 18 meals in kitchen. DO to be made aware of location of ambient meals. Recently changed suppliers and delivery dates not in sync. I have been advised that delivery due today. Detainees will be offered custody clothing if required.

Date	Report No	Visit Commenced	Custody Visitors			
19/07/2019	2472	05:15	Paul Cashmore & Justin Neely			
	<b>Total</b>	<b>Breakdown of Total Numbers</b>				
		Male Adult	Male Juvenile	Female Adult	Female Juvenile	
Detainees Held	5	5	0	0	0	
Available for Visit	1	1	0	0	0	
Offered a Visit	1	1	0	0	0	
Visited	1	1	0	0	0	
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>			
6244	Detained 1 hour. No issues. Asleep.					
6241	Detained 3 hours 53 minutes. No issues. Asleep.					
6238	Detained 4 hours 33 minutes. No issues. Asleep.					
6232	Detained 6 hours 50 minutes. No issues. 6 hour review due.					
6225	Detained 10 hours 15 minutes. No issues. Asleep.					
<b>General Issues Raised</b>						
Cell YP1 noted that 6 hour review was by phone. Suite clean, tidy, well ordered.						
<b>Response at Time of Visit</b>						
Inspector was committed elsewhere but did phone and speak to detainee on the mobile phone.						

Date	Report No	Visit Commenced	Custody Visitors		
30/07/2019	2474	10:32	David Ridd & Isobel Why		
	Total	Breakdown of Total Numbers			
		Male Adult	Male Juvenile	Female Adult	Female Juvenile
Detainees Held	4	4	0	0	0
Available for Visit	3	3	0	0	0
Offered a Visit	3	3	0	0	0
Visited	2	2	0	0	0
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>		
6598	Detained 3 hours 47 minutes. Notes viewed as on 30 minute observations. No issues. Asleep – seen breathing.				
6507	Detained 60 hours 32 minutes. Extension authorised by magistrate. Complex case well handled. Notes viewed due to vulnerability. In process of strip search. No issues.				
6597	Detained 6 hours. Very appreciative of treatment. Heart problem divulged and medication given. No issues.				
6589	Detained 11 hours 30 minutes. States no shower offered. No other issues. States he has complex medical issues but has not revealed them to police.				
<b>General Issues Raised</b>					
Well organised, as first visit. Full tour undertaken. Very good escorting officer (5305). Very helpful.					
<b>Response at Time of Visit</b>					
Thank you for a positive visit. I will speak with the healthcare professional reference medical issues disclosed.					

Date	Report No	Visit Commenced	Custody Visitors		
06/08/2019	2475	21:02	Anne White & Andrew Fear		
	Total	Breakdown of Total Numbers			
		Male Adult	Male Juvenile	Female Adult	Female Juvenile
Detainees Held	3	2	0	1	0
Available for Visit	3	2	0	1	0
Offered a Visit	3	2	0	1	0
Visited	2	1	0	1	0
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>		
6808	Detained 2 hours 8 minutes. Detainee declined visit.				
6809	Detained 1 hour 38 minutes. Risk assessment shows medication – any further action required for detainee to access this? Detainee requested more food and drink. Blanket and pillow to be provided when appropriate.		Detainee had today's medication. Next medication required 7/8/19. Will resolve if needed. Taken off L2 and given drink/food, blanket and pillow immediately.		
6800	Detained 9 hours 8 minutes. Detainee concerned about medication. Documented in log. Could detainee be updated? Detainee requested access to yard if possible.		Efforts being made to secure Methadone 7/8/19. Detainee aware. Will ask PP if yard required.		
<b>General Issues Raised</b>					
Calm suite. All in order. Clothing – medium size in short supply. One out of date sandwich removed from fridge. Escorting officer very helpful.					

Date	Report No	Visit Commenced	Custody Visitors		
11/08/2019	2476	09:01	Mark Payne & Hilary Latimer		
	Total	Breakdown of Total Numbers			
		Male Adult	Male Juvenile	Female Adult	Female Juvenile
Detainees Held	5	5	0	0	0
Available for Visit	5	5	0	0	0
Offered a Visit	5	5	0	0	0
Visited	5	5	0	0	0
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>		
6946	Detained 8 hours 4 minutes.				
6939	Detained 11 hours 47 minutes. Detainee concerned dog left alone overnight. British Transport Police to be advised.				
6959	Detained 2 hours 20 minutes.				
6957	Detained 4 hours 35 minutes. Detainee was seen and spoken to but did not wish to engage.				
6954	Detained 5 hours 33 minutes.				
<b>General Issues Raised</b>					
No issues. All OK. Helpful escorting officer.					
<b>Response at Time of Visit</b>					
All noted thank you.					

Date	Report No	Visit Commenced	Custody Visitors		
16/08/2019	2477	16:20	Robert Harlow & Isobel Why		
	Total	Breakdown of Total Numbers			
		Male Adult	Male Juvenile	Female Adult	Female Juvenile
Detainees Held	3	2	0	1	0
Available for Visit	3	2	0	1	0
Offered a Visit	3	2	0	1	0
Visited	3	2	0	1	0
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>		
Y093	Detained 4 and a half hours. Recovering from heroin. Spoke briefly. Gave permission for logs to be viewed. No issues.				
Y085	Detained 18 hours. Detainee speaks Arabic. First time in custody leaflet in Arabic has been given. Accompanied interpreter on visit. No shower offered.				
Y084	Detained 17 hours 30 minutes. Food and drink and magazines given. No issues.				
<b>General Issues Raised</b>					
All detainees have been treated efficiently and extremely well. All clean and well organised. Sgt 2906 most helpful in organising visit with interpreter.					
<b>Response at Time of Visit</b>					
Thank you for visiting.					

Date	Report No	Visit Commenced	Custody Visitors		
22/08/2019	2478	18:01	Ade Bamgboye & Clare Brace		
	Total	Breakdown of Total Numbers			
		Male Adult	Male Juvenile	Female Adult	Female Juvenile
Detainees Held	3	2	0	1	0
Available for Visit	3	2	0	1	0
Offered a Visit	2	2	0	0	0
Visited	2	2	0	0	0
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>		
7279	Detained 58 minutes. Detainee is Polish with little understanding of English. First time leaflet required in Polish. No issues.				
7277	Detained 2 hours 24 minutes. Asleep. Breathing observed. Complex mental health needs.				
7247	Detained 1 day 4 hours 48 minutes, which has been addressed. No Appropriate Adult for 22 hours, although numerous attempts by police. No concerns from log. Asleep. Breathing observed. Complex mental health needs.				
<b>General Issues Raised</b>					
Delay in visit starting due to handover. Custody suite is well ordered and stocked.					
<b>Response at Time of Visit</b>					
M8 First Time in Custody leaflet in Polish will be organised now.					

Date	Report No	Visit Commenced	Custody Visitors		
01/09/2019	2479	10:40	Clare Etienne & David Ridd		
	Total	Breakdown of Total Numbers			
		Male Adult	Male Juvenile	Female Adult	Female Juvenile
Detainees Held	7	5	0	2	0
Available for Visit	2	2	0	0	0
Offered a Visit	2	2	0	0	0
Visited	2	2	0	0	0
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>		
7579	Detained 19 hours 28 minutes. Asleep. Breathing.				
7576	Detained 23 hours 5 minutes. Spoke. No issues.				
7585	Detained 14 hours 54 minutes. Not seen. With solicitor.				
7565	Detained 1 day, 6 hours, 56 minutes. Complex issues. First review was an hour late.				
7606	Detained 3 hours 13 minutes. Asleep. Seen breathing.				
7607	Detained 3 hours 11 minutes. Asleep. Seen breathing.				
7608	Detained 45 minutes. In hospital.				
<b>General Issues Raised</b>					
Viewed store, kitchen and yard, all in good order. Escorting officer (5305) very helpful.					
<b>Response at Time of Visit</b>					
Thank you for your visit and comments. I have noted the delayed review.					



Date	Report No	Visit Commenced	Custody Visitors			
05/09/2019	2480	14:41	Ade Bamgboye & Isobel Why			
	Total	Breakdown of Total Numbers				
		Male Adult	Male Juvenile	Female Adult	Female Juvenile	
Detainees Held	5	5	0	0	0	
Available for Visit	4	4	0	0	0	
Offered a Visit	3	3	0	0	0	
Visited	3	3	0	0	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
7721	Detained 1 hour 10 minutes. Asleep, breathing observed. Leaflets seen in cell.					
7706	Detained 16 hours 50 minutes. Detainee refused visit and viewing of logs.					
7718	Detained 4 hours 26 minutes. First time in custody leaflet given to detainee. No issues.					
7714	Detained 9 hours. Having opioid withdrawal and medicated by healthcare professional. No issues.					
7702	Detained 21 hours 45 minutes. Complex health issues dealt with very well. Late review by 2-5 hours at 8.50. No issues.					
<b>General Issues Raised</b>						
Stores well stocked. Exercise yard clean. Escorting officer (DO 6694) was very helpful. Custody suite well ordered.						

Date	Report No	Visit Commenced	Custody Visitors			
21/09/2019	2482	07:48	Mark Payne & Hilary Latimer			
	Total	Breakdown of Total Numbers				
		Male Adult	Male Juvenile	Female Adult	Female Juvenile	
Detainees Held	3	2	0	1	0	
Available for Visit	3	2	0	1	0	
Offered a Visit	3	2	0	1	0	
Visited	2	1	0	1	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
8132	Detained 11 hours 24 minutes. No issues.					
8146	Detained 5 hours 32 minutes. Review is due. Inspector is aware.					
8144	Detained 5 hours 54 minutes. Detainee did not wish to engage.					
<b>General Issues Raised</b>						
Escorting detention officer gave us a full tour. Everything in order. Stores being transferred to Poole later this week.						

### Poole

Date	Report No	Visit Commenced	Custody Visitors			
24/09/2019	2094	11:45	Charlotte Hall & Garry French			
	Total	Breakdown of Total Numbers				
		Male Adult	Male Juvenile	Female Adult	Female Juvenile	
Detainees Held	10	10	0	0	0	
Available for Visit	5	5	0	0	0	
Offered a Visit	5	5	0	0	0	

Visited	3	3	0	0	0
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>		
8232	Detained 7 hours 56 minutes. At hospital.				
8240	Detained 13 minutes. Being booked in.				
8220	Detained 17 hours. Awaiting collection.				
8202	Detained 1 day 12 hours 17 minutes. At court.				
8230	Detained 9 hours 37 minutes. Refused.				
8234	Detained 4 hours 6 minutes. Didn't wake as had been to hospital and was very tired.				
8218	Detained 18 hours 28 minutes. Wants update on medication and solicitor. Happy with overall care.				
8233	Detained 8 hours 59 minutes. Refused visit. However, vulnerable adult custody record seen. No evidence of an appropriate adult.		Detainee too volatile at this time. Appropriate Adult organised to attend cell in company of officers.		
8236	Detained 3 hours 32 minutes. Update on blood pressure medication.				
8229	Detained 10 hours 53 minutes. Turn light down if possible. Shower? Update on possible release.				
<b>General Issues Raised</b>					
Suite well organised. Escorting officer very helpful and informative.					
<b>Response at Time of Visit</b>					
I'm pleased the suite is up and running as we have only just moved across from Weymouth.					

Date	Report No	Visit Commenced	Custody Visitors			
29/09/2019	2095	13:48	Anne White & Robert Harlow			
	<b>Total</b>	<b>Breakdown of Total Numbers</b>				
		Male Adult	Male Juvenile	Female Adult	Female Juvenile	
Detainees Held	9	7	1	0	1	
Available for Visit	9	7	1	0	1	
Offered a Visit	6	4	1	0	1	
Visited	6	4	1	0	1	
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>			
08384	Detained 13 hrs 28 mins					
08376	Detained 18 hrs 22 mins					
08391	Detained 7 hrs 55 mins					
08369	Detained 1 day, 1 hr 5 mins – Detainee well looked after by custody staff, quick Appropriate Adult attendance, genuine care for her welfare.					
08394	Detained 4 hrs 18 mins – Detainee requested pillow and blanket, this has been provided.					
08402	Detained 1 hr 25 mins – No concerns, booking in as arrived.					
08381	Detained 14 hrs 45 mins – Detainee wants mum informed of arrest, we can see from log this has been attempted. No other issues.					
08397	Detained 2 hrs 58 mins – No issues					
08339	Detained 1 day, 21 hrs 36 mins – complex case, PTSD all recorded. Concerns re Fish but all on log as fed. Demanding but well looked after.					
<b>General Issues Raised</b>						
Quiet suite, all detainees well taken care of. Good temperature throughout.						
<b>Response at Time of Visit</b>						

**The following visits had no issues to report**

<b>Location</b>	<b>Date</b>	<b>Report no</b>	<b>Custody visitors</b>
Weymouth	18/09/2019	2481	Paul Cashmore and Justin Neely