

ACTION LOG

Agenda No: 4 (ii)

Issue raised	Initiation Date	Lead	Action Taken/Progress	Live/Complete
<p>Bournemouth Report 2313 - detainees not offered time in the yard on a hot day</p>	<p>17.10.16</p>	<p>AD</p>	<p>17.10.16 - Sgt De'Ath to check log and confirm why detainees had not been given access to yard. 23.01.17 - Mr Edwards confirmed that a reminder had gone out to staff</p>	<p>Complete</p>
<p>Weymouth Report 2108 - ICVs concerned regarding delay for interpreter</p>	<p>17.10.16</p>	<p>AD</p>	<p>17.10.16 - Sgt De'Ath to check the log to see whether there was an issue with Language Line and to ensure it was routinely offered. 23.01.17 - Mr Edwards confirmed there are no issues with language line .A specific case was discussed re. detainee waiting to see a Dr. IVC raised concerns as it seemed as though language line had not been used. Issues were resolved.</p>	<p>Complete</p>
<p>ICV Language Questionnaire - not all custody officers appear aware of the form nor its location to pass to ICVs</p>	<p>17.10.16</p>	<p>AD</p>	<p>17.10.16 - Sgt De'Ath to ensure custody staff are made aware of the questionnaires' location to pass to ICVs upon request. 23.01.17 - Mr Edwards confirmed there are laminated versions to be found with the A3 ICV books, ask staff to provide them if needed.</p>	<p>Complete</p>

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Delay in detainees being seen by doctor - ICVs had highlighted delays on three occasions: 1 July, 6 August and 30 August	17.10.16	GS	<p>17.10.16 - Mrs J Steadman to provide the January 2017 Panel meeting with breakdown figures covering the last six months of the contract.</p> <p>23.01.17 - CI Shimmons updated the meeting on the contract held with Castlerock group (CRG) They are contracted to provide a HCP within 45 minutes and a Dr within 60 minutes. This arrangement has been good, they are 99% compliant of their target. KE added they have increased the number of staff employed and both were pleased to say the issues recorded should be a one off however have asked visitors to keep recording if any more issues.</p>	Complete

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Weymouth Report 2120 - observing booking in process	17.10.16	GS	<p>17.10.16 - It was acknowledged that anonymity of the detainee was not guaranteed when ICVs observed the booking in process. Clarity and guidance would be sought from ICVA.</p> <p>02.12.16 - ICVA Chief Executive was asked for comment. Response: In terms of ICVs being present during the booking in procedure, whilst we understand the concerns, there is a certain amount of this being inevitable due to the nature and size of custody suites, and our code of practice does not provide specific guidance. I think that the confidentiality agreement that ICVs sign is a good protection.</p> <p>23.01.17 - AH confirmed he discussed the issue with ICVA CX. There is no specific guidance. It was agreed the process is usefull for new visitors to watch. It was reported that on one occassion a custody officer declined the visitors to watch the booking in process. Visitors should be accomodated to view in a safe position, CI Shimmons confirmed he will follow up with staff.</p>	Live

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<p>Weymouth Report 2120 - first time in custody leaflet not provided to detainees</p>	<p>17.10.16</p>	<p>GS</p>	<p>17.10.16 - The Chair noted that the first time in custody leaflet had not been provided to detainees on three occasions this quarter and Sgt De'Ath agreed to check on the reasons for this.</p> <p>23.01.17 - Mr Edwards confirmed an update had gone out to staff to remind them to provide the leaflet. The previous log in system knew if it was someones first time in custody,they now rely on proactiveness of custody staff to ask. Visitors discussed how to ask detainees if they have had the leaflet in unintrusive manner. It was suggested to ask, "Have you seen the leaflet?" This was agreed. CI Shimmons confirmed he'd ensure staff were asking.</p>	<p>Live</p>
<p>Weymouth Report 2112 - ICV concerns regarding detainee with MH issues</p>	<p>17.10.16</p>		<p>17.10.16 - Sgt De'Ath to provide an update to the January 2017 Panel meeting on the acute pathway review and additional bed provision.</p> <p>23.01.17 - CI Shimmons explained there is a problem with the provision of psychiatric beds in Dorset. St Ann's have now got 7 extra pscyhiatric care beds available. Significant work ongoing nationally and regionally to deal with this demand. ICVs were asked to keep reporting it in detail.</p>	<p>Live</p>
<p>Bridport Custody Suite</p>	<p>23.01.17</p>	<p>KE</p>	<p>23.01.17 - CI Shimmons informed the meeting that Bridport no longer officially a custody suite. No visits will be undertaken. Mr Edwards confirmed that if the situation were to change, the visitors would be informed as a priority .</p>	<p>Live</p>

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Custody Video	23.01.17	GS	23.01.17 - CI Shimmons to show an edited version of a short video of adverse incidents at the next panel meeting. The video includes violent and medical issues that have occurred in custody.	Live