

The following visits had issues to be noted

24 HOUR STATIONS

BOURNEMOUTH

Date	Report No	Visit Commenced	Custody Visitors			
11 October 2014	1342	15:02	Egle Kochanovskyte & Eric Holloway			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	9	6	1	2	0	
Available for Visit	8	5	1	2	0	
Offered a Visit	8	5	1	2	0	
Visited	7	4	1	2	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
0151	At interview stated help with reading etc. and he has learning disabilities. Required on risk assessment officer stated no disabilities or difficulties with learning.		No communication difficulties apparent whilst dealing – will address with officer in charge(OiC).			
0172	1 year ago self-harm by cutting. Suffers depression. On 60 minute observations. Suggest more frequent observation		Detainee calm and fully compliant upon booking in. Is in CCTV monitored cell and has seen Health Care Professional (HCP).			
0152	Detainee risk assessment has depression. Risk assessment states no mental condition. Detainee requested nurse 11/10/14 13:14. No notes to confirm visit 15:19		'Depression' is not treated as a 'mental condition'. Detainee has been seen by HCP and is in CCTV cell. Has been seen numerous times during the day. HCP aware and was due further medication 16:30 hours. HCP request correctly logged at the relevant time.			
General Issues Raised						
Staff helpful – unit very tidy						

Date	Report No	Visit Commenced	Custody Visitors		
24 October 2014	1344	09:15	Keith Gooding & Di James		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	11	8	0	3	0
Available for Visit	9	6	0	3	0
Offered a Visit	9	6	0	3	0
Visited	8	5	0	3	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
10709	Detention (Mental Health) 05:15 Crisis team contacted 05:42. 09:38 entry indicates 'Assessment at midday', she was distressed.		Custody sergeant will speak to the detainee and explain that she will be dealt with at midday.		
0698	Interview interrupted due to a phone call being received during our visit, we left cell		Custody sergeant will check intercom during cell checks – particularly cell M10.		
General Issues Raised					
Noted that 10708 and 10712 were first times in custody and no evidence of being given 'First Time in Custody?' facts. Both asked about 'process'.					
Response at time of Visit					
10708 will be provided with 'First Time in Custody' sheet. 10712 was provided with the document on booking in.					

Date	Report No	Visit Commenced	Custody Visitors		
4 November 2014	1345	19:40	Tim Walker & Lolly Hayward		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	14	9	2	3	0
Available for Visit	8	4	2	2	0
Offered a Visit	6	4	2	0	0
Visited	4	2	2	0	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
11123	Detainee requested pillows and mattress due to prolapsed disc in back. Also a blanket. He also requested a phone call.		Detainee has been provided with the items requested.		
General Issues Raised					
Custody suite busy but all in order					

Date	Report No	Visit Commenced	Custody Visitors			
4 December 2014	1346	14:06	Kathie Emery & Lolly Hayward			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	14	11	0	3	0	
Available for Visit	11	9	0	2	0	
Offered a Visit	6	4	0	2	0	
Visited	6	4	0	2	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
12147	<p>Immigration detainee – he is very concerned about being reunited with his belongings – if taken to immigration centre what will happen?</p> <p>We do not expect an immediate response – this is a general enquiry for the next panel meeting.</p>					
8161	<p>The detainee came in at 07:47 says she has not been offered food – log does not show any offer – was at interview over lunch period so perhaps missed the lunch round? Cup and toilet paper also required</p>		<p>Detainee subsequent to being seen by ICVs been given a sandwich as was in interview at time food was offered.</p>			
12156	<p>Detainee required water cup and toilet paper</p>		<p>I will address</p>			
12140	<p>No toilet paper</p>		<p>I will address</p>			
General Issues Raised						
<p>Thermometer in fridge is reading -2 degrees, should be between 2 and 5 degrees</p>						
Response from the Custody Manager						
<p></p>						

Date	Report No	Visit Commenced	Custody Visitors			
9 December 2014	1347	10:10	Sara Porter & Colin Pipe			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	7	6	0	1	0	
Available for Visit	5	4	0	1	0	
Offered a Visit	4	3	0	1	0	
Visited	4	3	0	1	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
2328	As detainee spoke no English and was asleep, visit was restricted to viewing detainee through hatch. He was observed asleep and breathing. No issues.		Language line issues being raised by Sergeant.			
General Issues Raised						
Noted thanks.						

Date	Report No	Visit Commenced	Custody Visitors			
21 December 2014	1348	17:55	Tim Walker & Heather Downton			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	10	9	0	1	0	
Available for Visit	6	6	0	0	0	
Offered a Visit	6	6	0	0	0	
Visited	6	6	0	0	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
12733	Requested visit to exercise yard		Has been to exercise yard since request.			
12710	Requested attention from HCP re pain in tooth.		Marked up to see HCP as soon as able.			
12746	Requesting HCP visit re medication		Currently in interview, will deal soonest.			
General Issues Raised						
Calm, clean, atmosphere positive and helpful.						

Date	Report No	Visit Commenced	Custody Visitors			
28 December 2014	1349	14:54	Diane James & Anita Cray			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	11	9	0	2	0	
Available for Visit	8	6	0	2	0	
Offered a Visit	8	6	0	2	0	
Visited	8	6	0	2	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
12922	Detainee intercom silenced 27/12/14 at 19:15 – note detainee was using it again on 28/12/14 at 08:01, no record of it being re-instated.		The buzzer system is automatic. The buzzer is only muted for about 5 minutes then automatically resets and is able to be used again.			
12932	Buzzer muted on 27/12/14 at 23:11. Detainee used again on 28/12/14 at 08:56. No record of it being re-instated. Detainee stated no lunch offered.		As above. Detainee was in consultation when offered lunch will offer now.			
12951	Detainee states he had asked to see nurse re his asthma. Log stated he had not requested, noted he had one inhaler outside cell with shoes		Nurse was not seen by detainee but was allowed to use inhaler when he used at 12:04.			

POOLE

Date	Report No	Visit Commenced	Custody Visitors		
10 November 2014	1096	11:00	Isobel Why & Colin Pipe		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	9	6	1	2	0
Available for Visit	6	3	1	2	0
Offered a Visit	6	3	1	2	0
Visited	6	3	1	2	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
1319	Log states does not want anyone informed. Detainee states he had to wait until his phone call then told police would make call using number he provided.		Added after visit: Requested someone to be informed on arrival. Attempted at 10:30 and 11:30 no reply.		
1316	In custody 7 hours – no offer of shower or breakfast		Added after visit: Offered food and drink and shower at 07:36 declined to speak with detention officer.		
1313	Log indicates detainee had rights read and provided in writing. Detainee denies both and requested rights in Spanish.		Added after visit: Detainee had rights on arrival – requested duty solicitor and someone informed, so understood. No indication detainee requested rights in Spanish.		
General Issues Raised					
24 hour custody was temporarily transferred from Bournemouth. Although this was a planned move it did not appear to be well managed. Only a small number of female hygiene packs and no male underwear. Officers were unclear whether ICVs were entitled to see risk assessments.					
Response at time of Visit					
Response to be recorded after ICVs have left. Issues were discussed at the time. Added after visit: Checked stock, there are numerous hygiene packs not 4. Male underwear an issue. Will request. Regarding the risk assessment this needs to be discussed further.					
Response from the Custody Manager					
Refer officers to use NCUS 32					

Date	Report No	Visit Commenced	Custody Visitors		
16 November 2014	1098	08:40	Russell Kerr & Heather Downton		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	5	5	0	0	0
Available for Visit	2	2	0	0	0
Offered a Visit	2	2	0	0	0
Visited	2	2	0	0	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
1512	Concerned over mental state – agitated being in confined space. Not seen by HCP (Methadone user)		Noted – related to methadone user. No concerns from ICV.		
Response at time of Visit					
Noted - thanks					

Date	Report No	Visit Commenced	Custody Visitors		
27 November 2014	1099	10:02	Keith Gooding & Christine Bishop		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	10	8	0	2	0
Available for Visit	10	8	0	2	0
Offered a Visit	7	5	0	2	0
Visited	5	4	0	1	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
1872	Requested a solicitor – previously declined when offered.		Already effected.		
1876	Detainee 'place of safety' order. Visited detainee in cell and requested to speak to her and view log. Detainee appeared asleep – did not open eyes/move or nod head. In view of place of safety order we asked sergeant for permission to view log.		Copy of log declined as detainee has not given specific consent for this information to be disclosed.		
General Issues Raised					
This visit was in place of a visit to Bournemouth custody suite, which was closed for building work. All clean, tidy and organised.					
Response from the Custody Manager					

WEYMOUTH

Date	Report No	Visit Commenced	Custody Visitors		
1 October 2014	1293	11:02	Christine Bishop & Rick Hermans		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	4	4	0	0	0
Available for Visit	3	3	0	0	0
Offered a Visit	3	3	0	0	0
Visited	3	3	0	0	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
5447	Detainee has small red area on right cheek. Detainee informed us that at work a few weeks ago, a metal chip hit him in face last night he tried to remove it but couldn't. It is slightly painful now but did not want to see the nurse. Will inform custody staff.				
9775	Non Pace – recalled to HMP. We were advised not to interview due to volatile and aggressive behaviour. Viewed through hatch and CCTV (used to monitor cell) and 30 minute checks. Log checked, full care given.				
General Issues Raised					
All clean and tidy. Staff most helpful. Escort pleasant and professional. All areas checked. Stores – only a few rip stop blankets – more would be appreciated.					
Response at time of Visit					
Noted – thank you.					

Date	Report No	Visit Commenced	Custody Visitors		
16 October 2014	1295	14:15	Isobel Why & Lolly Hayward		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	6	4	0	1	1
Available for Visit	5	4	0	1	0
Offered a Visit	5	4	0	1	0
Visited	5	4	0	1	0
General Issues Raised					
Very busy on entry. Observed behind desk for 10 minutes then informed that suite was too busy to escort us, but offered to print logs. Informed officer that we could not see logs before visits, asked to check with sergeant and offered to wait. On consulting sergeant were then escorted.					
Response from the Custody Manager					

Date	Report No	Visit Commenced	Custody Visitors		
3 November 2014	1296	11:00	Kathie Emery & Heather Downton		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	12	7	3	2	0
Available for Visit	9	4	3	2	0
Offered a Visit	9	4	3	2	0
Visited	8	3	3	2	0
General Issues Raised					
Summary sheet not initially available due to technical difficulties (first day of updated programme). These difficulties also resulted in a short delay to start of visit. Suite very busy but all in order. Showers had been given when requested.					

Date	Report No	Visit Commenced	Custody Visitors			
9 November 2014	1297	10:45	Tracey Farwell & Heather Downton			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	18	14	3	1	0	
Available for Visit	11	7	3	1	0	
Offered a Visit	11	7	3	1	0	
Visited	10	7	3	0	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
11283	Detainee has been in custody since 3:45 on 9/11/14. He would like someone contacted but his mobile phone battery is dead. We visited at approx. 11:00. Is there any way someone can be contacted now.		We have no chargers for telephones plus this male has been arrested for possession with intent to supply and phone is likely to be seized.			
11290	Detainee came into custody at 06:47 on 9/11/14 with observation level 1 but to be roused every 30 minutes at level 2. At 8:01 movement seen, however next visit at 9.17 (explained that this was late due to other detainees being dealt with).		Check missed and not recorded by detention officer. This was due to lack of experienced staff and checks not recorded at time done.			
General Issues Raised						
Lack of toilet paper and cups in some cells as a general observation. Last practice evacuation held on 5 April 2013. All staff are carrying ligature knives. Religious texts are being stored correctly. Correct PACE codes seen and in use. For non-custody staff and vetted visitors such as DIP team are seen in cell with detainee. Non custody visitors permitted by custody sergeant are seen in special interview room. Less than 1% of detention requests are refused.						

Date	Report No	Visit Commenced	Custody Visitors			
1 December 2014	T000	14:45	Heather Downton & Anita Cray			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	5	4	0	1	0	
Available for Visit	5	4	0	1	0	
Offered a Visit	5	4	0	1	0	
Visited	5	4	0	1	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
2043	Detainee stated he was not offered shower, not logged		Offered shower at breakfast but declined all.			
General Issues Raised						
Everything in good order, staff very helpful.						

Date	Report No	Visit Commenced	Custody Visitors		
24 December 2014	19	10:42	Christine Bishop & Russell Kerr		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	1	1	0	0	0
Available for Visit	1	1	0	0	0
Offered a Visit	1	1	0	0	0
Visited	1	1	0	0	0
General Issues Raised					
Excellent care by custody staff given to this vulnerable detainee. No rip free trousers available on his admission.					

NON 24 HOUR SUITES

BLANDFORD

Date	Report No	Visit Commenced	Custody Visitors		
23 October 2014	180	10:09	Christine Bishop & Colin Pipe		
General Issues Raised					
Code of Practice currently 2005. Store – one blanket only, no underwear or pillows. Cell F1 loo system cover loose and screws in pile on top. Otherwise all clean.					
Response at time of Visit					
Code of Practice up to date to be ordered. Blankets and underwear to be ordered. Cell F1 out of use.					

SHERBORNE

Date	Report No	Visit Commenced	Custody Visitors		
12 December 2014	526	14:29	Anita Cray & Egle Kochanovskyte		
General Issues Raised					
Toilets in cells, all dirty Sink dirty, hot tap not working Floor by desk dirty, dead bugs in desk area, bin full, not emptied. Mattress in cell stuck to wall. Huge cobweb in medical room, no bed roll, cell 2 still out of use.					
Response at time of Visit					
Cleaner currently on annual leave.					
Response from the Custody Manager					

SHAFTESBURY

Date	Report No	Visit Commenced	Custody Visitors
6 November 2014	376	14:11	Kathie Emery & Colin Pipe
General Issues Raised			
All in order – Cell 1 locked. PSCOs advised us that this has been taken out of operation since 1 October.			
Response from the Custody Manager			

The following visits had no issues to report

Location	Date	Report no	Custody visitors
Bournemouth	6 October 2014	1341	Tracey Farwell & Russell Kerr
	23 October 2014	1343	Richard Shore & Heather Downton
	31 December 2014	1350	Richard Shore & Heather Downton
Poole	26 October 2014	1095	Mark Payne & Anita Cray
Weymouth	14 October 2014	1294	Sara Porter & Tim Walker
	9 November 2014	1298	Tracey Farwell & Heather Downton
	21 November 2014	1299	Isobel Why & Lolly Hayward
	24 November 2014	1300	Egle Kochanovskyte & Mark Payne
	8 December 2014	17	Keith Gooding & Celia McCormack
	16 December 2014	18	Lolly Hayward & Isobel Why
Bridport	18 October 2014	128	Anita Cray & Colin Pipe