

The following visits had issues to be noted

24 HOUR STATIONS

BOURNEMOUTH

Date	Report No	Visit Commenced	Custody Visitors		
7 January 2015	00574	15:07	Eric Holloway & Heather Downton		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	8	8	1	0	0
Available for Visit	7	7	1	0	0
Offered a Visit	7	7	1	0	0
Visited	7	7	1	0	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
0263	Appropriate Adult already visited. Social worker visit expected at 17:00 for interview.		None		
0234	Vulnerable adult but no issues outstanding.		None		
General Issues Raised					
Showers offered, station calm, and staff helpful.					
Response from Custody Manager					

Date	Report No	Visit Commenced	Custody Visitors		
14 January 2015	00575	10:06	Russell Kerr & Christine Bishop		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	9	7	1	2	0
Available for Visit	5	5	1	0	0
Offered a Visit	4	4	1	0	0
Visited	4	4	1	0	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
0488	Detained person concerned re. regular medication which was withheld. Suspected blood clot in leg – ambulance called. Detained person refused. Inspector and DO will take finger prints & detained person will be discharged and owed medication returned.		Detained person has refused medical attention & this cannot be enforced. Detained person strongly advised to go to A&E upon release and assures me he will do so.		
General Issues Raised					

Thorough overview of all custody suite – all clean and tidy. Reception and suite very busy. Detained person first detention leaflets in use.

Response from Custody Manager

Date	Report No	Visit Commenced	Custody Visitors			
23 January 2015	00576	10:02	Richard Shore & Sara Porter			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	8	5	0	3	0	
Available for Visit	7	5	0	2	0	
Offered a Visit	7	5	0	2	0	
Visited	6	5	0	1	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
761	Requesting update on detention. First time in custody, claustrophobic and cold.		Update to be passed. Has two blankets in cell, and has been given first time in custody form.			
General Issues Raised						
Two 'difficult' detainees treated appropriately.						
Response from Custody Manager						

Date	Report No	Visit Commenced	Custody Visitors			
27 January 2015	00578	10:15	Lolly Hayward & Rick Hermans			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	4	3	1	0	0	
Available for Visit	4	3	1	0	0	
Offered a Visit	4	3	1	0	0	
Visited	4	3	1	0	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
General Issues Raised						
All clean and tidy. Store room, medical room, cell toilets. Showers kept well. Fridge checked – reading 3° D3 – Juvenile mother informed but unable to come down from London, so Youth Offending Team have been contacted and aware. Pleasant atmosphere. Escorting officer very professional.						
Response from Custody Manager						

Date	Report No	Visit Commenced	Custody Visitors			
3 February 2015	00579	17:15	Tim Walker & Egle Kochanovskyte			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	11	6	2	3	0	
Available for Visit	9	4	2	3	0	
Offered a Visit	9	4	2	3	0	
Visited	9	4	2	3	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
1099	Detained person wants someone to know she is being detained.		Will visit cell and obtain details. Just obtained details.			
1109	Detained person requests visit to HCP re chest infection.		Nurse is aware and will see him shortly.			
1102	Concern over very young baby at home and feeding.		Will speak female and ensure she is able to express milk when she needs to. I will ensure she is dealt with quickly.			
1095	Detained person visit to HCP as he needs his medication. Requests blanket.		Will arrange to see HCP and address any medical issues.			
General Issues Raised						
Suite clean and tidy and calm.						
Response at time of Visit						
Thank you for the visit. I hope your concerns have been addressed.						
Response from Custody Manager						

Date	Report No	Visit Commenced	Custody Visitors			
20 February 2015	00581	10:10	Tracey Farwell & Rick Hermans			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	10	7	0	3	0	
Available for Visit	6	3	0	3	0	
Offered a Visit	6	3	0	3	0	
Visited	6	3	0	3	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
General Issues Raised						
DP 1672 was very complimentary of the care given to her whilst in custody. Reading material checked – good range for different languages and young readers. Fridge temperature checked and all fine. Excellent atmosphere.						
Response from Custody Manager						

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Date	Report No	Visit Commenced	Custody Visitors		
24 February 2015	00582	17:55	Mark Payne & Celia McCormack		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	11	9	0	2	0
Available for Visit	3	3	0	0	0
Offered a Visit	3	3	0	0	0
Visited	3	3	0	0	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
General Issues Raised					
Station busy due to earlier fire drill. All in order, escorting DO very professional.					
Response at time of Visit					
Response from Custody Manager					

Date	Report No	Visit Commenced	Custody Visitors		
20 March 2015	00585	14:32	Kathie Emery & Russell Kerr		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	6	5	1	0	0
Available for Visit	3	3	0	0	0
Offered a Visit	3	3	0	0	0
Visited	2	2	0	0	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
9746	DP declined offer of shower at 11:09 today, however has now told us (approx. 15:00 hrs) that he would like a shower.		Shower is in hand with the detainee.		
General Issues Raised					
Good to see digital thermometer installed and working in the fridge. Thank you.					
Response from Custody Manager					

WEYMOUTH

Date	Report No	Visit Commenced	Custody Visitors			
2 January 2015	00020	06:52	Mark Payne & Isobel Why			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	3	2	0	0	1	
Available for Visit	3	2	1	0	1	
Offered a Visit	3	2	1	0	1	
Visited	3	2	1	0	1	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
1500053	Detainee non communicative. Appears to be in some pain, but has seen the HCP.		Sgt has explained that she has been to hospital. Handover taking place as we are present and concerns being discussed.			
General Issues Raised						
Response from Custody Manager						

Date	Report No	Visit Commenced	Custody Visitors			
10 January 2015	00022	10:14	Di James & Colin Pipe			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	6	6	0	0	0	
Available for Visit	5	5	0	0	0	
Offered a Visit	5	5	0	0	0	
Visited	5	5	0	0	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
0359	DP was intoxicated on arrival and log noted that rights would need to be explained again later. No note on log that this has happened. Log records no injury on arrival. DP states bruises on legs as a result of restraint. Says he has shown nurse – log not noted.		No injuries disclosed to CS on risk assessment. Only seen by HCP for shoulder injury – no mention of bruising.			
0371	DP tasered on arrest. Log noted. Need for examination by Police Surgeon but no note that this has happened. There is a log ref 'DP to medical room' 10.01.15 03:18 but this is not specific.		Log at 03:19 to medical room. FME in attendance.			
General Issues Raised						
Feels calm and well organised.						
Response from Custody Manager						

Date	Report No	Visit Commenced	Custody Visitors		
18 January 2015	00023	15:27	Tim Walker & Heather Downton		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	7	6	1	0	0
Available for Visit	5	5	0	0	0
Offered a Visit	5	5	0	0	0
Visited	4	4	0	0	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
General Issues Raised					
Unable to print out custody records, viewed on screen. All overnight stays had been offered showers. Suite clean, tidy and calm.					
Response from Custody Manager					

Date	Report No	Visit Commenced	Custody Visitors		
1 February 2015	00025	09:27	Russell Kerr & Heather Downton		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	7	5	0	2	0
Available for Visit	4	3	0	1	0
Offered a Visit	4	3	0	1	0
Visited	3	3	0	0	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
1036	Wished to see solicitor and mental health worker – log showed both already on site and visited.				
General Issues Raised					
M1 previously in M6. Had been moved as he managed to climb up on ledge and damage light fitting which he used in a threatening manner. HCP on call.					
Response from Custody Manager					

Date	Report No	Visit Commenced	Custody Visitors		
11 February 2015	00026	18:57	Eric Holloway & Di James		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	3	3	0	0	0
Available for Visit	3	3	0	0	0
Offered a Visit	3	3	0	0	0
Visited	3	3	0	0	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
1392	Takes medication, paracetamol post injury – he states. Asking now to see nurse re this. Already noted a log by DP post visit.				
1367	DP asked to see mental health nurse. Log notes he was assessed by mental health team this morning.				
General Issues Raised					
Felt calm, very organised, stores very tidy and staff helpful.					
Response from Custody Manager					

Date	Report No	Visit Commenced	Custody Visitors		
2 March 2015	00029	12:10	Rick Hermans & Heather Downton		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	5	4	1	0	0
Available for Visit	5	4	1	0	0
Offered a Visit	5	4	1	0	0
Visited	5	4	1	0	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
General Issues Raised					
All clean and tidy. Shower rooms / med room / store room / exercise yard: very clean and tidy. Pleasant atmosphere and escorting officer very helpful. Juvenile had appropriate adult present at interview.					
Response from Custody Manager					

Date	Report No	Visit Commenced	Custody Visitors		
8 March 2015	00030	09:32	Egle Kochanovskyte & Eric Holloway		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	5	4	0	1	0
Available for Visit	5	4	0	1	0
Offered a Visit	5	4	0	1	0
Visited	4	3	0	1	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
2207	Requested food, offered and declined.		Offer declined.		
2200	Abusive on entry. Cell requires excess cups removed.		All have been removed.		
2212	Excess cups. 9 hours in custody and worried about dog alone in flat.		All have been removed. DP was given the option to speak to someone about his dog. DP became violent and was returned to cell.		
2204	Request mother to be informed. Custody officer notified. Requested an extra blanket.		Given blanket. No number known for mother, officers attending address.		
General Issues Raised					
Suite clean and tidy, stores checked, all ok.					
Response from Custody Manager					

POOLE

Date	Report No	Visit Commenced	Custody Visitors		
1 January 2015	01100	09:32	Richard Shore & Tim Walker		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	15	12	0	3	0
Available for Visit	6	5	0	1	0
Offered a Visit	6	5	0	1	0
Visited	6	5	0	1	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
03	Rights not yet complete.		Noted – now complete.		
41	Very volatile, viewed through hatch. Nurse observing on CCTV.		Noted.		
General Issues Raised					
Cells M8 and M9 cold. Laces in some shoes.					
Response at time of Visit					
Noted					

Response from Custody Manager

Date	Report No	Visit Commenced	Custody Visitors			
30 January 2015	00150	16:31	Mark Payne & Di James			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	0	0	0	0	0	
Available for Visit	0	0	0	0	0	
Offered a Visit	0	0	0	0	0	
Visited	0	0	0	0	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
M9	Intermittent light (flashing)					
D	No mattress (is this because it's the dry cell?)					
	Exercise yard: Clean but green staining on walls and floor (could be slippery if damp.)					
	Medical room: locked so not checked					
	Exhibit room and property store: copies of Quoran and Prayer mats located but unsure if stored correctly. (One mat not folded or wrapped.)					
	Clothing store: Only one blanket found. Room untidy with unpacked boxes. Appeared probable that some items were missing but unable to check adequately.					
	Kitchem: No cereal bars, vegetarian options, only all day breakfast and Beans and wedges (with mushrooms) No cutlery (3 sporks)					
General Issues Raised						
Response from Custody Manager						

Date	Report No	Visit Commenced	Custody Visitors		
12 February 2015	T001	09:56	Sara Porter & Russell Kerr		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	0	0	0	0	0
Available for Visit	0	0	0	0	0
Offered a Visit	0	0	0	0	0
Visited	0	0	0	0	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
General Issues Raised					
<p>Bedding store in much disarray – many stacked unpacked boxes – clothing messy no blankets visible. No clean sporks, few ambient meals no other food available.</p> <p>Exercise yards – green in places? Could prove slippery after rain.</p> <p>All cells clean and tidy.</p>					
Response from Custody Manager					

Date	Report No	Visit Commenced	Custody Visitors		
20 March 2015	T002	13:06	Isobel Why & Christine Bishop		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	0	0	0	0	0
Available for Visit	0	0	0	0	0
Offered a Visit	0	0	0	0	0
Visited	0	0	0	0	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
General Issues Raised					
<p>Equipment store now clean and tidy. Tile and trim missing in kitchen, clean tidy and ready for use.</p>					
Response at time of Visit					
Response from Custody Manager					

BLANDFORD

Date	Report No	Visit Commenced	Custody Visitors			
21 March 2015	-	-	Lolly Hayward & Christine Bishop			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	0	0	0	0	0	
Available for Visit	0	0	0	0	0	
Offered a Visit	0	0	0	0	0	
Visited	0	0	0	0	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
General Issues Raised						
Receptionist was very helpful – no log book available, all loos were working and there was a new shower unit which was not quite completed, whole suite is covered in dust and equipment.						
Response at time of Visit						
Response from Custody Manager						

SHAFTESBURY

Date	Report No	Visit Commenced	Custody Visitors			
22 January 2015	00377	13:20	Kathie Emery & Egle Kochanovskyte			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	0	0	0	0	0	
Available for Visit	0	0	0	0	0	
Offered a Visit	0	0	0	0	0	
Visited	0	0	0	0	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
General Issues Raised						
Cell 2 was locked so were unable to look at it. The flush in the separate toilet facility adjacent to cell marked K was impossible to flush. Otherwise all in order.						
Response from Custody Manager						

The following visits had issues to be discussed

BOURNEMOUTH

Date	Report No	Visit Commenced	Custody Visitors		
10 February	00580	10:30	Kathie Emery & Colin Pipe		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	9	7	1	1	0
Available for Visit	9	7	1	1	0
Offered a Visit	9	7	1	1	0
Visited	8	6	1	1	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
01327	Risk Assessment states no stated health issues and no need to see a nurse (19:15hrs) No further reference to health issues until 00:27hrs when taken to medical room and appears in log stating medication due. Nothing then until 06:13 hrs when log states 'DP supplied with medication by HCP as instructed by Police Surgeon'. The above suggests some anomalies which we would like explained please.				
01331	Log states at 22:20 hrs DP asked for his partner to be informed. No further reference until 00:28hrs when log states phone no for S.56 but not whether it was tried or not. We can find no other reference to S.56 on log at all but when we spoke to DP at approx.. 11:00hrs he was upset as he had been told his partner would not be told of his arrest as s/he is in Cyprus. According to the DP he then asked for an alternative person to be informed but was told that couldn't be done until after he had been interviewed. There is no info on the log to suggest whether or not this is true. Please clarify.				
General Issues Raised					
Fridge thermometer reading -3° (should be between +2° and +8°). Please look at where in the fridge the thermometer is placed. I think close to the wall of fridge may give a skewed reading. Ideally one that sticks to the front of a shelf would probably be more accurate.					
Response from Custody Manager					

Date	Report No	Visit Commenced	Custody Visitors			
6 March 2015	00583	11:20	Colin Pipe & Isobel Why			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	15	10	0	5	0	
Available for Visit	9	7	0	2	0	
Offered a Visit	11	9	0	2	0	
Visited	9	7	0	2	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
2142	DP has very limited English. Lithuanian interpreter contacted via language line but DP said he was Polish interpreter.		Language line used, unable to control.			
0308	Log states that DP in custody for 9 hours but both DP and records confirm 1 hr.		Custody clock explained.			
0309	Log states that DP in custody 9hrs but both DP and records confirm 1 hr.		Custody clock explained.			
General Issues Raised						
Suite was very busy but detainees all seemed well cared for. Several DPs complained about being cold. Escorting Officer was particularly efficient and helpful.						
Response from Custody Manager						

WEYMOUTH

Date	Report No	Visit Commenced	Custody Visitors			
24 January 2015	00024	11:21	Tracey Farwell & Celia McCormack			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	8	5	1	2	0	
Available for Visit	8	5	1	2	0	
Offered a Visit	8	5	1	2	0	
Visited	7	5	0	2	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
0796	Risk assessment indicates that an appropriate adult is required. There is no mention of this on the log as being requested.		This has been organised since printout given to ICV.			
General Issues Raised						

General lack of toilet paper in some cells.

We were left on 2 occasions outside cells whilst the escorting officer was engaged on another task briefly at the reception area.

***This was discussed at the January meeting, the ICVs have been advised to speak to the officer if it occurs again. The custody suite staff have also received a reminder that ICVs should not be left alone. ***

Response at time of Visit

Toilet paper used is replaced on request. The cell block was busy.

Response from Custody Manager

The following visits had no issues to report

Location	Date	Report no	Custody visitors
Weymouth	4 January 2015	00021	Mark Payne & Anita Cray
Weymouth	16 February 2015	00027	Anita Cray & Sara Porter
Sherborne	19 February 2015	00527	Tracey Farwell & Richard Shore
Bridport	21 February 2015	00129	Anita Cray & Isobel Why
Weymouth	28 February 2015	00028	Richard Shore & Lolly Hayward
Bournemouth	11 March 2015	00584	Anita Cray & Tim Walker
Weymouth	22 March 2015	00031	Rick Hermans & Diane James
Bournemouth	24 March 2015	00586	Richard Shore & Heather Downton
Weymouth	25 March 2015	00032	Mark Payne & Sarah Porter