

INDEPENDENT CUSTODY VISITING PANEL MEETING - 27 JANUARY 2014
INDEPENDENT CUSTODY VISITS TO POLICE STATIONS
REPORT BY THE SCHEME MANAGER
PURPOSE OF REPORT

To update the Panel on the results of the Independent Custody Visits made to Police Stations in Dorset during the period 1 October 2013 to 31 December 2013

BREAKDOWN OF ALL VISITS	MALES		FEMALES		TOTAL
	ADULTS	JUVENILES	ADULTS	JUVENILES	
<i>Total Number of Detained Persons Held During Visits</i>	154	11	15	3	183
<i>Total Number of Detained Persons Offered a Visit</i>	107	11	11	3	132
<i>Total Number of Detained Persons Visited</i>	102	10	11	3	126

	NO OF DETAINEES	%
<i>Detained Persons Offered a Visit</i>	132	72%
<i>Of which Detained Persons Visited</i>	126	95%

VISITS REFUSED OR NOT MADE	NO OF DETAINEES	%
<i>Refused a visit</i>	6	3.3%
<i>Asleep</i>	9	4.9%
<i>At Interview</i>	19	10.4%
<i>Released</i>	3	1.6%
<i>Being processed</i>	0	0.0%
<i>Visitors Satisfied</i>	4	2.2%
<i>With solicitor</i>	2	1.1%

ETHNICITY	NO OF DETAINEES		
	Held	Offered	Visited
<i>White</i>	165	117	112
<i>Black</i>	8	6	5
<i>Asian</i>	8	8	8
<i>Other</i>	2	1	1
<i>Not Recorded</i>	0	0	0

DAYS OF THE WEEK	NO OF VISITS	%
<i>Monday</i>	7	22%
<i>Tuesday</i>	8	25%
<i>Wednesday</i>	3	9%
<i>Thursday</i>	4	13%
<i>Friday</i>	4	13%
<i>Saturday</i>	5	16%
<i>Sunday</i>	1	3%
TOTAL	32	

TIMES OF VISITS	Bournemouth	Poole	Weymouth	TOTAL	%
<i>From 1am to 7am</i>	0	0	1	1	4%
<i>From 7am to 10am</i>	0	0	1	1	4%
<i>From 10am to 1pm</i>	7	0	3	10	37%
<i>From 1pm to 4pm</i>	1	3	4	8	30%
<i>From 4pm to 7pm</i>	2	0	3	5	19%
<i>From 7pm to 10pm</i>	1	0	0	1	4%
<i>From 10pm to 1am</i>	1	0	0	1	4%

OTHER STATIONS TIMES OF VISITS	NO OF VISITS	%
<i>From 8am to 10am</i>	1	20%
<i>From 10am to 1pm</i>	2	40%
<i>From 1pm to 4pm</i>	2	40%
<i>From 4pm to 6pm</i>	0	0%

WAITING TIMES	NO OF VISITS	%
<i>Entry within 5 minutes</i>	32	100%
<i>Entry within 5 - 10 minutes</i>	0	0%
<i>Entry within 10 - 15 minutes</i>	0	0%
<i>Entry after 15 minutes</i>	0	0%

LENGTH OF VISIT	NO OF VISITS	%
<i>Under 1/2 hour</i>	13	41%
<i>1/2 to 1 hour</i>	13	41%
<i>1 to 1 1/2 hour</i>	3	9%
<i>1 1/2 to 2 hours</i>	2	6%
<i>2 to 2 1/2 hours</i>	1	3%
<i>2 1/2 to 3 hours</i>	0	0%
<i>Over 3 hours</i>	0	0%

COMMENTS	NUMBER	%
<i>Items for Discussion</i>	0	0%
<i>Items for Noting - resolved at the time</i>	14	44%
<i>Nothing to Report</i>	18	56%

CATEGORY OF DETAINEE	NO OF DETAINEES	%
<i>PACE</i>	172	94%
<i>Non PACE</i>	11	6%
<i>Immigration</i>	0	0%

The following visits had issues to be noted

BOURNEMOUTH

Date	Report No	Visit Commenced	Custody Visitors			
3 October 2013	01237	16:31	Keith Gooding and Bobbie White			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	14	11	1	2	0	
Available for Visit	6	5	1	0	0	
Offered a Visit	6	5	1	0	0	
Visited	6	5	1	0	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
0132	Detainee stated he was on "supervised medication" and waiting for tablets. Log states the he has had medication today and not due again until tomorrow.		Detainee has now been bailed and will obtain his medication.			
0133	Detainee is juvenile. Log shows that Metropolitan Police asked to contact parent/guardian at 15:47. No progress shown at 17:30.		Metropolitan Police contacted – unit attending address now.			
0139	Detainee requested to see nurse and have a blanket.		Not previously requested, now will be actioned.			
0115	The log showed a Mental Health Assessment at 14:30 and professionals agreed to find detainee a bed at 15:28. Progress? Should nurse revisit?		The Approved Mental Health Professional (AMHP) is still looking for a bed (no beds in Dorset). Sergeant spoke to them at 17:38.			

Date	Report No	Visit Commenced	Custody Visitors			
14 October 2013	01238	14:02	Mark Payne and Di James			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	9	8	0	1	0	
Available for Visit	6	5	0	1	0	
Offered a Visit	6	5	0	1	0	
Visited	5	4	0	1	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
10547	Detainee would like to know progress and concerned about delay in speaking to solicitor. We note concerns about waiting for interpreter but he does appear aware of reason for delay.		Sergeant will update the detainee that matter will be progressed as soon as interpreter has arrived.			
General Issues Raised						
Clean and tidy with prompt responses to minor concerns.						
Scheme Administrator's Note						
Interpreter was required to translate the complaint statement which had been taken in Polish. For clarification: The detainee's Rights, reviews and booking in can be conducted using Language Line, however interviews would need to take place with an interpreter there.						

Date	Report No	Visit Commenced	Custody Visitors			
26 October 2013	01240	10:06	Russell Kerr and Kathie Emery			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	7	6	0	1	0	
Available for Visit	5	4	0	1	0	
Offered a Visit	5	4	0	1	0	
Visited	5	4	0	1	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
010929	Requested wash. Officer informed		Detainee currently in consultation with solicitor. Will be actioned after.			
010943	Asked for a solicitor. Request not yet progressed – only been in for 42 minutes.		Request has been actioned.			

Date	Report No	Visit Commenced	Custody Visitors		
12 November 2013	01242	19:09	Tim Walker and Christine Bishop		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	11	10	0	0	1
Available for Visit	10	9	0	0	1
Offered a Visit	10	9	0	0	1
Visited	10	9	0	0	1
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
11558	Risk assessment states mild asthma but not included in care plan. Detainee requested an inhaler.		Will pass onto sergeant who booked in and make staff aware.		
General Issues Raised					
Suite clean, tidy and all in order.					
Custody Manager's Response					
After reviewing the custody log for this detainee I am satisfied that he received ample care and attention including seeing the Health Care Professional, Appropriate Adult, Solicitor, as well as phone conversations with mother, food and showering.					

Date	Report No	Visit Commenced	Custody Visitors		
23 November 2013	01244	11:00	Anita Cray and Wayne Penzer		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	15	12	1	2	0
Available for Visit	13	10	1	2	0
Offered a Visit	13	10	1	2	0
Visited	13	10	1	2	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
11957	Detainee recorded as white – North European when is Black – Caribbean.		Will amend record.		
11984	Additional person to be informed of detention as detainee said that first choice was at work. Blanket requested.		Will be given blanket. Will investigate further regarding second person to be informed.		
11969	Cold feet.		Given slipper socks.		
General Issues Raised					
Very calm and relaxed atmosphere despite suite being very busy.					

Date	Report No	Visit Commenced	Custody Visitors		
4 December 2013	01246	11:22	Kathie Emery and David Sandever		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	14	12	1	1	0
Available for Visit	9	8	1	0	0
Offered a Visit	5	4	1	0	0
Visited	4	3	1	0	0
General Issues Raised					
All in order. Suite busy with lots of personnel in and out of cells hence our decision not to see all detainees.					

Date	Report No	Visit Commenced	Custody Visitors		
12 December 2013	00522	11:07	Eric Holloway and Isobel Why		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	8	7	1	0	0
Available for Visit	7	6	1	0	0
Offered a Visit	7	6	1	0	0
Visited	7	6	1	0	0
General Issues Raised					
Suite clean, well ordered, staff helpful. No concerns.					

Date	Report No	Visit Commenced	Custody Visitors		
29 December 2013	01249	22:03	Tim Walker and Diane James		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	13	12	1	0	0
Available for Visit	11	10	1	0	0
Offered a Visit	11	10	1	0	0
Visited	9	9	0	0	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
13173	Told us that he drinks every night. Is now shaky – observed to be shaking. Reported that had not told officers during risk assessment – not found in log.		Detainee saw Health Care Professional immediately following this information at 23:12 hrs.		
13151	Log checked. No record of detainee check on 29.12.13 between 0200 – 0400 and 1403 and 1604.		Noted – previously unaware. Will advise.		
13181	At time of visit – door obscured at top by paper. Liquid thrown at door – advised not to visit him. Log shows no record of detainee check on 29.12.13 between 1437 and 1533 when on 30 minute observations		Detainee subsequently moved to another cell. Was being monitored via CCTV.		
13184	Detention started 1715. He reports no food/drink or blanket. No offer recorded in log.		Detainee given food, drink and blanket upon notification.		
13189	Reported that dog is locked in house – doesn't know daughters phone number. Reports detained 1930 before eating – has asked for food and told has to wait until morning.		Son has phoned in and is aware of father's detention here. I will arrange for him to be fed ASAP.		
General Issues Raised					
<p>1. 5 detainees made comments about being hungry or poor quality of food if detained for over one day.</p> <p>2. 3 others were very positive about treatment and we noted books, newspapers had been made available.</p>					
Response from the Custody Manager					
<p>Regarding the 'no visit between 0200 and 0400 - I have checked other records from the same night and found them to be in order. My conclusion is that, with the detainee in question, the Detention Officer simply 'forgot' to make the 0300 hours log entry. It is possible that the visit could have been overlooked in this instance, but would suggest that the probability is that it is a missing log entry.</p> <p>Issues around the 'quality' of food have already been discussed at previous Panel meeting.</p>					

WEYMOUTH

Date	Report No	Visit Commenced	Custody Visitors			
8 October 2013	01257	09:53	Cara Freestone and Wayne Penzer			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	2	1	1	0	0	
Available for Visit	2	1	1	0	0	
Offered a Visit	2	1	1	0	0	
Visited	2	1	1	0	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
10331	Detainee has custody of children on Tuesdays – due to pick children up from school at 15:30		Written on log, sergeant informed.			

Date	Report No	Visit Commenced	Custody Visitors			
18 October 2013	01258	18:30	Anita Cray and Eric Holloway			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	6	6	0	0	0	
Available for Visit	4	4	0	0	0	
Offered a Visit	4	4	0	0	0	
Visited	4	4	0	0	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
0010696	Detainee concerned about medication, we explained he would have to wait 6 hours before administering by nurse.		Detainee's medical situation in hand – Health Care Professional (HCP) has already spoken to Doctor regarding medication due at 2100 hrs.			

Date	Report No	Visit Commenced	Custody Visitors			
9 November 2013	01261	10:01	Tracey Farwell and Keith Gooding			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	8	8	0	0	0	
Available for Visit	6	6	0	0	0	
Offered a Visit	6	6	0	0	0	
Visited	6	6	0	0	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
11441	Detainee previously declined offer of a solicitor but now states that he would like to see one.		Will check regarding solicitor.			

Date	Report No	Visit Commenced	Custody Visitors			
30 November 2013	01263	14:45	Mark Payne and Kathie Emery			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	6	6	0	0	0	
Available for Visit	4	4	0	0	0	
Offered a Visit	4	4	0	0	0	
Visited	4	4	0	0	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
12235	<p>Detainee told HCP that he takes medication every morning. Medication at home and it appears the detainee will not confirm where. Detainee told us he is due to take medication in the evening. If not released this afternoon/evening he may require medication.</p>		<p>Comments noted – thank you. I am aware of his issues reference his medication.</p>			

Date	Report No	Visit Commenced	Custody Visitors			
30 December 2013	1267	13:52	Wayne Penzer and Christine Bishop			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	4	3	0	1	0	
Available for Visit	3	2	0	1	0	
Offered a Visit	3	2	0	1	0	
Visited	3	2	0	1	0	
General Issues Raised						
<p>Vulnerable female very well looked after. All calm and in order.</p>						

VERWOOD

Date	Report No	Visit Commenced	Custody Visitors			
21 November 2013	00571	11:02	Eric Holloway and Diane James			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	0					
Available for Visit	0					
Offered a Visit	0					
Visited	0					
General Issues Raised						
1. Two of the three cells had toilets out of order since 6 November 2013. 2. No clothing, pillows or hygiene packs 3. Generally clean and tidy						
Response from the Custody Manager						
Advised by the Sergeant that all cells now usable.						

The following visits had no issues to report

Location	Date	Report no	Custody visitors
Weymouth	4 October 2013	01256	Richard Shore and Christine Bishop
Bridport	12 October 2013	00124	David Sandever and Anita Cray
Bournemouth	21 October 2013	01239	Tracey Farwell and David Sandever
Poole	22 October 2013	01078	Kathie Emery and Cara Freestone
Blandford	25 October 2013	00176	Rick Hermans and Harry Masters
Weymouth	28 October 2013	01259	Tim Walker and Isobel Why
Weymouth	6 November 2013	01260	David Sandever and Isobel Why
Bournemouth	7 November 2013	01241	Harry Masters and Bobbie White
Weymouth	19 November 2013	01262	Cara Freestone and Russell Kerr
Poole	19 November 2013	01079	Harry Masters and Isobel Why
Bournemouth	18 November 2013	01243	Richard Shore and Sara Porter
Weymouth	3 December 2013	01264	Sara Porter and Keith Gooding
Weymouth	9 December 2013	01265	Tracey Farwell and Rick Hermans
Sherborne	11 December 2013	00522	Russell Kerr and Wayne Penzer
Poole	17 December 2013	01080	Russell Kerr and Richard Shore
Weymouth	23 December 2013	01260	Anita Cray and Harry Masters
Bournemouth	24 December 2013	01248	Tracey Farwell and Richard Shore
Shaftesbury	28 December 2013	00372	Harry Masters and Anita Cray