

INDEPENDENT CUSTODY VISITING PANEL MEETING - 28 JANUARY 2013

INDEPENDENT CUSTODY VISITS TO POLICE STATIONS

REPORT BY THE SCHEME ADMINISTRATOR

PURPOSE OF REPORT

To update the Panel on the results of the Independent Custody Visits made to Police Stations in Dorset during the period 1 October 2012 to 31 December 2012

BREAKDOWN OF ALL VISITS	MALES		FEMALES		TOTAL
	ADULTS	JUVENILES	ADULTS	JUVENILES	
<i>Total Number of Detained Persons Held During Visits</i>	121	6	22	1	150
<i>Total Number of Detained Persons Offered a Visit</i>	85	5	17	1	108
<i>Total Number of Detained Persons Visited</i>	83	5	14	1	103

	NO OF DETAINEES	%
<i>Detained Persons Offered a Visit</i>	108	72%
<i>Of which Detained Persons Visited</i>	103	95%

VISITS REFUSED OR NOT MADE	NO OF DETAINEES	%
<i>Refused a visit</i>	5	3.3%
<i>Asleep</i>	12	8.0%
<i>At Interview</i>	12	8.0%
<i>Released</i>	4	2.7%
<i>Being processed</i>	3	2.0%
<i>Visitors Satisfied</i>	5	3.3%
<i>With solicitor</i>	1	0.7%

ETHNICITY	NO OF DETAINEES		
	Held	Offered	Visited
White	104	76	72
Black	2	2	2
Asian	10	9	9
Other	6	6	6
Not Recorded	28	15	14

DAYS OF THE WEEK	NO OF VISITS	%
Monday	4	13%
Tuesday	5	16%
Wednesday	5	16%
Thursday	7	22%
Friday	8	25%
Saturday	2	6%
Sunday	1	3%
TOTAL	32	

TIMES OF VISITS	Bournemouth	Poole	Weymouth	TOTAL	%
From 1am to 7am	0	0	0	0	0%
From 7am to 10am	0	0	1	1	4%
From 10am to 1pm	2	2	4	8	31%
From 1pm to 4pm	7	1	3	11	42%
From 4pm to 7pm	0	0	2	2	8%
From 7pm to 10pm	2	0	2	4	15%
From 10pm to 1am	0	0	0	0	0%

OTHER STATIONS TIMES OF VISITS	NO OF VISITS	%
From 8am to 10am	0	0%
From 10am to 1pm	4	67%
From 1pm to 4pm	1	17%
From 4pm to 6pm	1	17%

WAITING TIMES	NO OF VISITS	%
Entry within 5 minutes	32	100%
Entry within 5 - 10 minutes	0	0%
Entry within 10 - 15 minutes	0	0%
Entry after 15 minutes	0	0%

LENGTH OF VISIT	NO OF VISITS	%
<i>Under 1/2 hour</i>	12	38%
<i>1/2 to 1 hour</i>	13	41%
<i>1 to 1 1/2 hour</i>	3	9%
<i>1 1/2 to 2 hours</i>	4	13%

COMMENTS	NUMBER	%
<i>Items for Discussion</i>	4	13%
<i>Items for Noting - resolved at the time</i>	11	34%
<i>Nothing to Report</i>	17	53%

CATEGORY OF DETAINEE	NO OF DETAINEES	%
<i>PACE</i>	131	87%
<i>Non PACE</i>	18	12%
<i>Immigration</i>	1	1%

The following visits had issues raised by visitors for discussion

BOURNEMOUTH

Date	Report No	Visit Commenced	Custody Visitors		
10 October 2012	01137	15:06 hrs	John Baylem & Rachael Coleman		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	15	10	0	5	0
Available for Visit	10	7	0	3	0
Offered a Visit	10	7	0	3	0
Visited	10	7	0	3	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
024928	<p>Detainee had human bite mark. Nurse wanted her to be hospitalised, no officer available, so waiting for arresting officer / shift change new officer to deal. Seems long time delay given that nurse wanted hospital within one hour. Came into custody at midday, at 14.23 taken to medical room, not sent to hospital until after 15.30.</p>		<p>Sergeant aware of delay. This was managed within the recommended 12 hours for a human bite.</p>		
024931	<p>Detainee told us she was waiting to call her mum, was happy to wait, and that she wished to see nurse again. Log mentions neither.</p>		<p>Log checked – no note made. I will speak with her. Detainee saw Health Care Professional (HCP) at 16:13 hrs.</p>		
General Issues Raised					
<p>Detainees in general seem to be well cared for. Suite clean and tidy. Officer 5835 extremely helpful.</p>					
Response from the Custody Manager					
<p>Detainee 24928 was actually taken to A&E within one hour of being returned to cell after seeing Health Care Professional (HCP). It has been ascertained that the nurse did suggest hospital treatment within one hour.</p> <p>The reference to 12 hours originates from Health Protection Agency guidance - stating that certain conditions could develop if medical attention is delayed more than 12 hours.</p>					

Date	Report No	Visit Commenced	Custody Visitors			
14 December 2012	01145	15:02 hrs	Kathie Emery & Christine Bishop			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	4	4	0	0	0	
Available for Visit	4	4	0	0	0	
Offered a Visit	4	4	0	0	0	
Visited	3	3	0	0	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
027429	This detainee had only been here 35 minutes and was on constant observation. It was explained to us that he was only in the cell temporarily whilst officers waited for a doctor to arrive. However, this was a used cell with 2 blankets and a cup left by previous occupant. Is it acceptable that he is sitting on previously used blankets?					
027396	Detainee commented that the night lights are too bright to sleep. Detainee comments that care by officers had been exemplary.					
Response from the Custody Manager						
At the time of the visit, the Custody Manager ensured detainee 027429 was transferred to a correctly prepared cell.						
There were only four cells in total occupied at the time. A reminder has been sent to staff reinforcing the requirement for items to be cleared when cells are vacated. Also that Detention Officers are to disinfect mattresses and stand them on their side.						

WEYMOUTH

Date	Report No	Visit Commenced	Custody Visitors		
3 December 2012	01167	09:52 hrs	John Baylem & Rick Hermans		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	7	6	0	1	0
Available for Visit	6	5	0	1	0
Offered a Visit	6	5	0	1	0
Visited	6	5	0	1	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
27078	Lithuanian, spoke little English. Cue card used to establish he wanted a solicitor.		Interpreter and solicitor arranged. Detainee reminded of Rights with interpreter.		
27071	Detainee intoxicated and has liver cancer. Alcohol levels persisting at high level, so problematic for police to deal correctly within 24 hours.		Noted. Will be charged shortly. Held under Section 10 of the Road Traffic Act.		
General Issues Raised					
No concerns. Suite clean and tidy. Staff helpful.					
Police Response at time					
Busy suite during and after visit, but appropriate number of staff available to deal.					
Scheme Administrator's Note					
Regarding detainee 27071 – any health concerns would be addressed by the Health Care Professional who would in turn advise the custody sergeant.					

The following visits had issues to be noted

BOURNEMOUTH

Date	Report No	Visit Commenced	Custody Visitors		
3 October 2012	01136	15:40 hrs	Mark Payne & Kathie Emery		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	14	14	0	0	0
Available for Visit	11	11	0	0	0
Offered a Visit	6	6	0	0	0
Visited	5	5	0	0	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
24654	Had been taken to hospital to be checked and returned. Was complimentary regarding level of care.				

Date	Report No	Visit Commenced	Custody Visitors			
18 October 2012	01138	14:30 hrs	Wayne Penzer & Harry Masters			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	11	8	1	2	0	
Available for Visit	10	7	1	2	0	
Offered a Visit	10	7	1	2	0	
Visited	10	7	1	2	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
25263	Would like to visit exercise yard		Was in yard from 12:11 hrs to 13:02 hrs. Again went to exercise yard at approx 15:00 hrs. (Already had 2 lengthy periods of time in yard, but will organise another.)			
25255	Would like to access exercise yard.		Is currently stood outside in yard. Went outside at 15:36 hrs.			
25275	Exercise yard visit. Requested drink other than water.		Has been in custody for less than 3 hours. Will be given hot drink at 17:00 hrs (40 minutes time). Yard will be arranged.			
25261	Wants to see nurse regarding depression, reading material and phone call.		Detainee has seen the custody nurse and the custody Mental Health Nurse. Will organise book and call.			
25270	Requested appropriate adult.		Already organised.			
25187	Female hygiene kit requested, to speak to her brother and to speak to solicitor and shower (no female detention officers on duty)		Solicitor contacted already. Female hygiene pack provided at 13:39 hrs. Wash provided at 15:40 hrs.			
25271	Like to see nurse for headache and medication. Wants partner informed and solicitor and would like reading material.		Partner contacted at 15:18 hrs. Spoke to solicitor at 15:16 hrs and saw nurse at 15:39 hrs.			
25262	Requested shower. Would like to see nurse about skin complaint on foot. Asking about his son.		Declined shower earlier, but will be provided one later when staff available. Has seen nurse already. Will make enquiries about son.			
25277	Asked for appropriate adult.		Already organised.			
General Issues Raised						
Excellent staff. Suite clean and tidy.						
Response from the Custody Manager						
Good to see comprehensive responses from Custody Officer – This has been highlighted as best practice.						

Date	Report No	Visit Commenced	Custody Visitors			
9 November 2012	01142	14:01 hrs	Keith Gooding & Isobel Why			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	15	13	0	2	0	
Available for Visit	11	10	0	1	0	
Offered a Visit	11	10	0	1	0	
Visited	11	10	0	1	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
26190	Is main carer for partner who has pacemaker and is concerned no one to give her medication and food.		Will get sergeant to visit detainee and clarify whether or not detainee needs action re caring responsibility.			
26186	Appears still under influence, complains of headache and says she needs eye drops.		Will check with detainee – visitors clarify she appears intoxicated and has not mentioned eye drops on risk assessment. She will see nurse if necessary.			
General Issues Raised						
No ethnic codes appear on forms. Station was busy, but we were dealt with promptly, and with good humour. Station clean, and well ordered.						
Police Response at time						
Actioned as above.						
Response from the Custody Manager						
The agreement is that, at the time of receiving the in-custody list, ICVs may ask staff to indicate (by checking 'thumbnail' photos on the Custody Overview screen) which detainees are clearly from an ethnic minority.						

Date	Report No	Visit Commenced	Custody Visitors			
31 December 2012	01146	21:01 hrs	Richard Shore & Anita Cray			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	6	5	0	1	0	
Available for Visit	4	3	0	1	0	
Offered a Visit	4	3	0	1	0	
Visited	4	3	0	1	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
27980	Detainee requested to see nurse and asked for blanket.		Blanket already provided. Nurse request noted.			
Response from the Custody Manager						

POOLE

Date	Report No	Visit Commenced	Custody Visitors		
18 October 2012	01064	10:31 hrs	Kathie Emery & Christine Bishop		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	0				
Available for Visit	0				
Offered a Visit	0				
Visited	0				
General Issues Raised					
Exercise yard – very green (algae) in places. Floor in the more northerly yard and walls in both. In our opinion the gaps in the roof cover exacerbate the problem.					
Police Response at time					
Aware of the existing problem in yard. Have requested numerous times for it to be resolved as has Inspector Hutley. Will continue to ensure this is monitored and request made to clean.					
Response from the Custody Manager					
Appropriate remedial work has been identified – Panel will be advised of current position					

Date	Report No	Visit Commenced	Custody Visitors		
16 November 2012	01065	15:00 hrs	Sara Porter & Di James		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	3	3	0	0	0
Available for Visit	3	3	0	0	0
Offered a Visit	3	3	0	0	0
Visited	3	3	0	0	0
General Issues Raised					
Both exercise yards viewed. Algae problem persists but best efforts to ensure floor safe had been applied (not slippery). We were told jet washing is still required for walls. Rest of suite clean and tidy.					
Police Response at time					
Above accepted and confirm that arrangements in hand for full clean to remove algae issues.					
Response from the Custody Manager					
Appropriate remedial work has been identified – Panel will be advised of current position					

Date	Report No	Visit Commenced	Custody Visitors			
20 December 2012	01066	10:32 hrs	Keith Gooding & Rick Hermans			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	0					
Available for Visit	0					
Offered a Visit	0					
Visited	0					
General Issues Raised						
All clean and tidy – no food stores held. Exercise yard still shows signs of mould but ventilation poor (but told that a gantry is being installed to assist). It was a very wet day.						
Response from the Custody Manager						
Appropriate remedial work has been identified – Panel will be advised of current position						

WEYMOUTH

Date	Report No	Visit Commenced	Custody Visitors			
27 November 2012	01166	19:00 hrs	Tim Walker & Wayne Penzer			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	5	2	0	3	0	
Available for Visit	4	2	0	2	0	
Offered a Visit	4	2	0	2	0	
Visited	3	2	0	1	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
26870	Detainee would like boss informed that he will not be available to work.		Telephone call will be offered.			
General Issues Raised						
Clean, tidy and all in order.						

Date	Report No	Visit Commenced	Custody Visitors		
10 December 2012	01168	10:24 hrs	Richard Shore & Vivienne Grier		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	5	3	1	1	0
Available for Visit	4	3	1	0	0
Offered a Visit	4	3	1	0	0
Visited	4	3	1	0	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
27309	Detainee states no wash offered this morning.		Detainee offered wash.		
Response from the Custody Manager					
Custody Inspectors have been stressing the requirement to offer wash facilities at appropriate frequency.					

Date	Report No	Visit Commenced	Custody Visitors		
16 October 2012	01161	18:13 hrs	Cara Freestone & Di James		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	4	3	1	0	0
Available for Visit	4	3	1	0	0
Offered a Visit	4	3	1	0	0
Visited	4	3	1	0	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
25181	Should he have had an Appropriate Adult present when he had his Rights read? We note contact with guardian.		Appropriate adult not available at the time rights given. Non PACE matter.		
General Issues Raised					
Explanation given immediately as to delay starting visit. We watched in sight of the desk. Very clean, tidy and well kept suite.					
Response from the Custody Manager					
When Rights are given in absence of Appropriate Adult (where one is applicable), they are subsequently reiterated when the A/A is present.					

Date	Report No	Visit Commenced	Custody Visitors		
29 December 2012	01170	10:57 hrs	Mark Payne & Harry Masters		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	6	6	0	0	0
Available for Visit	3	3	0	0	0
Offered a Visit	3	3	0	0	0
Visited	3	3	0	0	0
General Issues Raised					
Cells M5 and M6 are cold. The heater doesn't seem to be working. These cells are at the end of the block and are always slightly colder.					
Response from the Custody Manager					
Weymouth Custody Inspector has been tasked to research. ICVs should always ask for cell temperature to be taken if there is a perceived issue. Acceptable parameters are 19 to 23 degrees C.					

SHAFTESBURY

Date	Report No	Visit Commenced	Custody Visitors		
18 October 2012	00368	15:01 hrs	Christine Bueno & Vivienne Grier		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	0				
Available for Visit	0				
Offered a Visit	0				
Visited	0				
General Issues Raised					
No one in custody. Toilet flushes stiff (as previously documented).					
Response from the Custody Manager					
As previously outlined. The flushes do function, and the suite is small enough for the situation to be managed by staff. Cost-prohibitive to replace with electronic flushes (which would be the only solution).					

The following visits had no issues to report

Location	Date	Report no	Custody visitors
Weymouth	05.10.12	01159	David Sandever & Isobel Why
Weymouth	09.10.12	01160	Russell Kerr & Sara Porter
Blandford	19.10.12	00172	Christine Bishop & Tracey Farwell
Bournemouth	24.10.12	01140	Tim Walker & Vivienne Grier
Weymouth	31.10.12	01162	Anita Cray & Keith Gooding
Bournemouth	02.11.12	01141	Vivienne Grier & Rick Hermans
Weymouth	07.11.12	01163	Eric Holloway & Christine Bishop
Weymouth	08.11.12	01164	Tracey Farwell & Richard Shore
Verwood	13.11.12	00566	Rachael Coleman & Bobbie White
Weymouth	17.11.12	01165	Christine Bueno & Bobbie White
Wareham	22.11.12	00467	Kathie Emery & David Sandever
Bournemouth	25.11.12	01143	Russell Kerr & Rachael Coleman
Bournemouth	06.12.12	01144	David Sandever & Tracey Farwell
Sherborne	08.12.12	00518	Russell Kerr & Tim Walker
Weymouth	17.12.12	01169	Mark Payne & Cara Freestone
Bournemouth	18.12.12	01201	Christine Bueno & Eric Holloway
Bridport	21.12.12	00120	Mark Payne & Keith Gooding