

INDEPENDENT CUSTODY VISITING PANEL MEETING - 29 JULY 2013

INDEPENDENT CUSTODY VISITS TO POLICE STATIONS

REPORT BY THE SCHEME ADMINISTRATOR

PURPOSE OF REPORT

To update the Panel on the results of the Independent Custody Visits made to Police Stations in Dorset during the period 1 April 2013 to 30 June 2013

BREAKDOWN OF ALL VISITS	MALES		FEMALES		TOTAL
	ADULTS	JUVENILES	ADULTS	JUVENILES	
Total Number of Detained Persons Held During Visits	149	8	19	3	179
Total Number of Detained Persons Offered a Visit	98	6	17	3	124
Total Number of Detained Persons Visited	84	5	16	3	108

	NO OF DETAINEES	%
Detained Persons Offered a Visit	124	69%
Of which Detained Persons Visited	108	87%

VISITS REFUSED OR NOT MADE	NO OF DETAINEES	%
Refused a visit	16	8.9%
Asleep	4	2.2%
At Interview	13	7.3%
Released	6	3.4%
Being processed	3	1.7%
Visitors Satisfied	5	2.8%
With solicitor	0	0.0%

ETHNICITY	NO OF DETAINEES		
	Held	Offered	Visited
White	156	108	92
Black	5	3	3
Asian	7	4	4
Other	2	2	2
Not Recorded	9	7	7

DAYS OF THE WEEK	NO OF VISITS	%
Monday	2	6%
Tuesday	9	29%
Wednesday	3	10%
Thursday	8	26%
Friday	3	10%
Saturday	1	3%
Sunday	5	16%
TOTAL	31	

TIMES OF VISITS	Bournemouth	Poole	Weymouth	TOTAL	%
<i>From 1am to 7am</i>	0	0	0	0	0%
<i>From 7am to 10am</i>	2	0	1	3	12%
<i>From 10am to 1pm</i>	3	3	4	10	38%
<i>From 1pm to 4pm</i>	3	0	1	4	15%
<i>From 4pm to 7pm</i>	1	0	4	5	19%
<i>From 7pm to 10pm</i>	2	0	1	3	12%
<i>From 10pm to 1am</i>	0	0	1	1	4%

OTHER STATIONS TIMES OF VISITS	NO OF VISITS	%
<i>From 8am to 10am</i>	0	0%
<i>From 10am to 1pm</i>	3	60%
<i>From 1pm to 4pm</i>	2	40%
<i>From 4pm to 6pm</i>	0	0%

WAITING TIMES	NO OF VISITS	%
<i>Entry within 5 minutes</i>	31	100%
<i>Entry within 5 - 10 minutes</i>	0	0%
<i>Entry within 10 - 15 minutes</i>	0	0%
<i>Entry after 15 minutes</i>	0	0%

LENGTH OF VISIT	NO OF VISITS	%
<i>Under 1/2 hour</i>	11	35%
<i>1/2 to 1 hour</i>	12	39%
<i>1 to 1 1/2 hour</i>	5	16%
<i>1 1/2 to 2 hours</i>	3	10%

COMMENTS	NUMBER	%
<i>Items for Discussion</i>	120	387%
<i>Items for Noting - resolved at the time</i>	8	26%
<i>Nothing to Report</i>	20	65%

CATEGORY OF DETAINEE	NO OF DETAINEES	%
<i>PACE</i>	173	97%
<i>Non PACE</i>	4	2%
<i>Immigration</i>	2	1%

The following visits had issues raised by visitors for discussion

WEYMOUTH

Date	Report No	Visit Commenced	Custody Visitors		
25.04.13	01185	17:00	Cara Freestone & Mark Payne		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	3	3	0	0	0
Available for Visit	3	3	0	0	0
Offered a Visit	3	3	0	0	0
Visited	2	3	0	0	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
3880	Detainee neither confirmed nor declined visit. Totally non communicative. Visually checked				
5783	Query regarding whether social services should be notified of possible accommodation issues.		Will call social services when solid information available.		
General Issues Raised					
Clean, tidy suite – no issues					
Scheme Administrator's Note					
I can confirm that it would have been appropriate to view the log of the detainee who was non-communicative, given that this may have made him/her more vulnerable.					

BOURNEMOUTH

Date	Report No	Visit Commenced	Custody Visitors		
19.05.13	01216	11:32	Tracey Farwell & Di James		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	13	11	0	2	0
Available for Visit	13	11	0	2	0
Offered a Visit	7	5	0	2	0
Visited	7	5	0	2	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
04787	Detainee stated that he would like to make a complaint but had been advised he could do this after he was released (noted on log). It was noted that in the log a complaint would not be taken at the time because of evidence issues. Discussed at some length with Inspector to clarify process.		Explanation of procedure given. Accepted.		
04760	Detainee stated that he requested to see a Health Care Professional (HCP) for pain relief when he arrived. Log notes show that risk assessment records a need to see HCP; Drugs & Alcohol worker saw detainee 5 hours later but no record of seeing HCP until 29 hours later. Significant pain relief for previous trauma is recorded on log.		Detainee has seen Health Care Professional (HCP) 19.05.13. Will review actions or mis-recording 18.05.13 and advise regarding accuracy and attention to requests by staff.		
04780	Detainee advised that she has asked for a shower / wash this morning. Not showing on log.		Will address and ensure shower request is actioned.		
General Issues Raised					
There seemed to be a lack of toilet paper available in several cells (4) and in one case was causing some distress to a detainee.					
Police Response at time					
Noted and general advice given to staff.					
Scheme Administrator's Note					
The issue of the recording of complaints related to the manner of arrest are detailed below. This would be risk assessed by the custody sergeant. If required, immediate action would be taken by the custody sergeant.					
Response from the Custody Manager					
Toilet paper was replenished as applicable.					
Detainee 4787 -Any complaints in relation to the arrest should be formally made after release in order to avoid compromising investigation of the matter for which the detainee had been arrested.					
Detainee 4760 – HCP was seen at 1135 hrs on 19 May. Had requested at 0130 hrs pain killer for old shrapnel wounds and medication to help sleep. Was then asleep through the from 0200 hrs, therefore not woken to see HCP. Inspector has been advised detention officer to complete a more comprehensive log entry in such instances.					

WEYMOUTH

Date	Report No	Visit Commenced	Custody Visitors			
13.06.13	01191	14:09	Cara Freestone & Kathie Emery			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	2	2	0	0	0	
Available for Visit	2	2	0	0	0	
Offered a Visit	2	2	0	0	0	
Visited	2	2	0	0	0	
Matters Raised to the Custody Officer			Action Taken by Custody Officer			
5783	Advocate called at 10:34. No one can attend until 16:00 Query regarding whether Social Services should be notified of possible accommodation issues.		Will call when solid information available.			
General Issues Raised						
Clean and tidy suite – No issues.						

The following visits had issues to be noted

BOURNEMOUTH

Date	Report No	Visit Commenced	Custody Visitors		
02.04.13	01210	14.15	Vivienne Grier & Christine Bishop		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	10	8	1	1	0
Available for Visit	5	3	1	1	0
Offered a Visit	5	3	1	1	0
Visited	5	3	1	1	0
General Issues Raised					
Late start to visit due to detainees with mental health problems being care for by staff. We were warned immediately of delay and invited to stand in open area to view proceedings. Detainees needed much attention from custody staff and all very well care for.					
Police Response at time					
Noted above. Thanks					

Date	Report No	Visit Commenced	Custody Visitors		
10.04.13	01211	15:02	Keith Gooding & Anita Cray		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	9	8	0	1	0
Available for Visit	4	3	0	1	0
Offered a Visit	4	3	0	1	0
Visited	4	3	0	1	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
003337	Detainee complained of a severe headache to visitors.		Log checked. Detainee has at no point requested to see HCP and not an issue on risk assessment on arrival.		
003352	Detainee asked to see nurse. Log showed he had been to 'Med Room' however not clear he had assessed after a 'fit'.		Checked log and confirmed details to visitors present that detainee assessed by HCP at 11:20 hrs. Fit for detention. Also further HCP assessment arranged following visit as detainee stated he was now withdrawing.		
General Issues Raised					
All clean and tidy – evidence of recent turnover of a number of detainees.					
Police Response at time					
Noted and replies made to ICV whilst present.					
Response from the Custody Manager					
Detainee 3337 - Custody Officer accepts that no further action was taken after the complaint of a headache. He realises this was an omission on his part. There were no follow up issues with the detainee.					
Detainee 3352 – This detainee had come to custody via hospital as drunk and Class A drugs involved. Was monitored in custody by HCP.					

Date	Report No	Visit Commenced	Custody Visitors		
28.04.13	01213	11:35	David Sandever & Bobbie White		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	5	3	1	1	0
Available for Visit	5	3	1	1	0
Offered a Visit	5	3	1	1	0
Visited	4	3	0	1	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
4016	Has a dependent 12 year old son who will need collecting from the Portsmouth – Isle of Wight ferry. He would leave Bournemouth at 13:00 to collect him. He is asking what time he will be released. No one outside currently aware.		Have already spoken to detainee will be allowed call at 12:50 to son.		
4024	Waiting to speak to Mother. One unsuccessful call made at 10:45.		No reply at 10:47 will try again.		
General Issues Raised					
Very busy but all seemed calm.					

WEYMOUTH

Date	Report No	Visit Commenced	Custody Visitors		
09.05.13	01187	11:01	Keith Gooding & Harry Masters		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	5	5	0	0	0
Available for Visit	4	4	0	0	0
Offered a Visit	4	4	0	0	0
Visited	4	4	0	0	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
4387	Infestation of ants in cell. Detainee moved immediately.		Cell taken out of use.		
General Issues Raised					
All clean and tidy.					

SHERBORNE

Date	Report No	Visit Commenced	Custody Visitors		
23.05.13	00520	11:00	Kathie Emery & Bobbie White		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	0	0	0	0	0
Available for Visit	0	0	0	0	0
Offered a Visit	0	0	0	0	0
Visited	0	0	0	0	0
General Issues Raised					
Cell 2 one glass block has at some time been cracked. Repaired with clear mastic which could be picked off. As there are 3 cells perhaps consider closing this particular one if proper repair costs are prohibitive?					
Response from the Custody Manager					
Custody Manager has instructed cell to be taken out of use pending repair/replacement of glass block.					

BOURNEMOUTH

Date	Report No	Visit Commenced	Custody Visitors		
24.05.13	01217/8	09:08	Rachael Coleman & Vivienne Grier		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	15	13	0	2	0
Available for Visit	12	10	0	2	0
Offered a Visit	7	5	0	2	0
Visited	6	4	0	2	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
0004955	Detainee states that he will need medication at some stage today. Doesn't appear that nurse has been informed. 2 medications listed in risk assessment.		Detainee to see HCP shortly.		
Response from the Custody Manager					
Detainee 4955 – Detainee arrived during the night. Whilst recording information on the risk assessment the detainee reported daily methadone and depression medication. This issue was addressed shortly after the visit.					

VERWOOD

Date	Report No	Visit Commenced	Custody Visitors			
04.06.13	00569	14:05	Tim Walker & Christine Bishop			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	0					
Available for Visit	0					
Offered a Visit	0					
Visited	0					
General Issues Raised						
All clean and tidy – First Aid kit dressing out of date (still)						

WEYMOUTH

Date	Report No	Visit Commenced	Custody Visitors			
22.06.13	01192	11:11	Tracey Farwell & Bobbie White			
	Total	Breakdown of Total Numbers				
		Male	Male Juvenile	Female	Female Juvenile	
Detainees Held	8	6	0	2	0	
Available for Visit	8	6	0	2	0	
Offered a Visit	8	6	0	2	0	
Visited	8	6	0	2	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
6102	Detainee requested to see HCP		Detainee did not request HCP to custody staff.			
6093	Detainee stated that he has not been offered anything to eat or drink. Confirmed by log that nothing had been offered.		Detainee was asleep until woken by ICV visit.			
6078	Not offered a wash or a shower and detainee quite clearly requested a wash and to be able to clean his teeth.		Detainee arrested at 2343hrs, no request for wash or clean teeth on log. Will now be offered.			
6083	Not offered a wash or shower. Only offered a yogurt for breakfast. Concerned that his girlfriend didn't know where he was. Not clear as to whether she had been contacted or not. Not contact in the log.		Detainee had not requested anybody to be contacted. Arrested at 0050 hrs, shower not offered in the morning as per normal practice.			
6087	No food offered and this confirmed on log as not being offered. Needs to be updated regarding situation that Solicitor contacted.		Detainee asleep until 0902hrs. Noted log not showing breakfast offer. Will be advised regarding solicitor.			
General Issues Raised						
General concern that where food is offered, detainees were only offered yogurts for breakfast. Lack of showers/wash being offered.						

BOURNEMOUTH

Date	Report No	Visit Commenced	Custody Visitors		
23.06.13	01221	18.03	Sara Porter & Diane James		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	10	10	0	0	0
Available for Visit	6	6	0	0	0
Offered a Visit	5	5	0	0	0
Visited	5	5	0	0	0
General Issues Raised					
<p>1. We noted improved range of food – pasta box and rice pack</p> <p>2. We did note concerns raised by agitated detainee about no access to smoking and absence of patches causing concern in 2 days and period of detention.</p> <p>3. Despite shift changeover all seemed calm and efficient.</p>					
Police Response at time					
Re No 2 – If detainee has patches they will be given to them, no smoking in custody as per government policy in buildings.					

Date	Report No	Visit Commenced	Custody Visitors		
25.06.13	01222	19:51	Eric Holloway & Keith Gooding		
	Total	Breakdown of Total Numbers			
		Male	Male Juvenile	Female	Female Juvenile
Detainees Held	12	9	1	2	0
Available for Visit	7	6	0	1	0
Offered a Visit	7	6	0	1	0
Visited	6	5	0	1	0
Matters Raised to the Custody Officer			Action Taken by the Custody Officer		
6228	Log showed 'PACE' but detainee clearly concerns it is an Immigration problem. She was concerned about her future in UK. She stated that if she is to be deported she needs to collect 'her stuff'. She is taking antibiotics which were at 'home'.				
6240	Case linked to 6228 above. Complained of stomach pains. Recorded as Immigration.				
General Issues Raised					
Visit delayed. Staff involved in a medical emergency in the car park. Ambulance and paramedics involved. 6232 / 6231 wished to see Nurse for unspecified reasons. Staff very helpful.					
Response from the Custody Manager					
Detainee 6228 – Detainee permitted to phone relative to make any necessary arrangements.					
Detainee 6240 – This detainee had been asleep for two hours straight after visit, then on phone with solicitor... no further reference to stomach pains.					

The following visits had no issues to report

Location	Date	Report no	Custody visitors
Bridport	03.04.13	00122	Tracey Farwell & Rachael Coleman
Weymouth	04.04.13	01182	Eric Holloway & Isobel Why
Weymouth	12.04.13	01183	Rick Hermans & Diane James
Shaftesbury	16.04.13	00370	John Baylem & Richard Shore
Weymouth	19.04.13	01184	Kathie Emery & Sara Porter
Bournemouth	21.04.13	01212	Harry Masters & Tim Walker
Poole	23.04.13	01073	Richard Shore & Isobel Why
Bournemouth	01.05.13	01214	John Baylem & Wayne Penzer
Bournemouth	02.04.13	01210	Vivienne Grier & Christine Bishop
Weymouth	02.05.13	01186	Tim Walker & Richard Shore
Bournemouth	09.05.13	01215	Mark Payne & Isobel Why
Blandford	20.05.13	00174	Russell Kerr & David Sandever
Poole	21.05.13	01074	Kathie Emery & Isobel Why
Weymouth	22.05.13	01188	Christine Bishop & Anita Cray
Weymouth	28.05.13	01189	Rick Hermans & Eric Holloway
Bournemouth	03.06.13	01219	Richard Shore & John Baylem
Weymouth	06.06.13	01190	David Sandever & Wayne Penzer
Bournemouth	11.06.13	01220	Rick Hermans & Russell Kerr
Poole	18.06.13	01075	Harry Masters & Bobbie White
Bournemouth	23.06.13	01221	Sara Porter & Diane James
Weymouth	30.06.13	01193	Mark Payne & Rachael Coleman