

**THE FOLLOWING REPORTS WERE HIGHLIGHTED AS REQUIRING DISCUSSION**

**BOURNEMOUTH**

Date	Report No	Visit Commenced	Custody Visitors			
11/02/2018	2758/59/60	15:29	Adrian Zakrzewski & Natalie Hill			
	Total	Breakdown of Total Numbers				
		Male Adult	Male Juvenile	Female Adult	Female Juvenile	
Detainees Held	19	15	3	1	0	
Available for Visit	18	15	2	1	0	
Offered a Visit	12	9	2	1	0	
Visited	9	6	2	1	0	
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>			
1246	Detainee claimed to have not seen the nurse despite asking twice.		Detainee has seen the nurse twice.			
1203	Detainee stated that he had not been offered a shower.		Block has been very busy all day.			
1234	Detainee refused visit but allowed access to the log. All OK.					
1247	Detainee refused visit but allowed access to the log. All OK.					
1233	Detainee refused visit but allowed access to the log. All OK.					
<b>General Issues Raised</b>						
Custody suite was busy and detainees challenging but all in order and under control. Escorting officer very helpful.						
<b>Response at Time of Visit</b>						
No concerns.						
<b>ICV Later Comments</b>						
One detainee had been in taken to hospital then brought back to custody. Whilst at hospital they were prescribed medication but as this had been given to them 'loose', ie. not in a pack detailing the detainee's name and what the medication was, custody staff withheld it from the detainee.						
<b>Custody Manager Response</b>						
This case was reviewed and the Health Care Professional was unable to supply the medication as there wasn't a bag, label, box or name provided with it, which the detainee accepted. In their contract it stipulates that the medical staff can only prescribe and administer medication, if they can verify that it's the patient's own medication and will determine whether to authorise its administration. Officers did offer to get his medication from his home address but he declined their offer as there was none left. However, the detainee did receive his daily medication of one tablet, after the health care professional was able to confirm with Bournemouth Hospital that they had prescribed it for him.						

**THE FOLLOWING REPORTS WERE TO BE NOTED**

**BOURNEMOUTH**

Date	Report No	Visit Commenced	Custody Visitors			
03/01/2018	2450	11:06	Andrew Fear & Bobbie White			
	<b>Total</b>	<b>Breakdown of Total Numbers</b>				
		Male Adult	Male Juvenile	Female Adult	Female Juvenile	
Detainees Held	12	12	0	0	0	
Available for Visit	12	12	0	0	0	
Offered a Visit	7	7	0	0	0	
Visited	7	7	0	0	0	
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>			
97	Significant physical and mental health issues. Has prescribed medication, needs a follow up as to whether this is needed whilst in custody.		Regarding medication: detainee has refused access to home address.			
93	No significant ongoing issues, detainee saw Health Care Professional after a panic attack. Detainee asked for his employer to be informed.		Detainee's mobile phone has been seized and as such there is no number for the employer.			
86	Detainee threatened suicidal thoughts.		Remanded due to self-harm concerns.			
78	No issues, other than used urine pot needing to be emptied or replaced.		Gone to Court.			
95	No significant issues, however, detainee is concerned about progress and would like an update.		Interviewed – Case direction.			
<b>General Issues Raised</b>						
There is significant concern about the lack of blankets – apparently this has been an ongoing issue over the holiday period. Many detainees were cold and without blankets over night until approximately 09:35 03/01/2018. It was noted on several logs that booking in had been delayed due to the lack of officers, but all processes now completed.						
<b>Response at Time of Visit</b>						
Blanket issue raised prior to New Year's Eve but was left unresolved. Reports have already been submitted by custody staff. Staffing last night was 2 Sergeant's which is often not enough for Bournemouth.						
<b>Custody Manager's Response</b>						
With regards to the blanket issue, Staff have been informed of the process regarding the distribution of blankets and heating issues are to be resolved by increasing the suite temperature rather than providing multiple blankets. An additional 25 blankets have also been ordered which will be shared across the Bournemouth and Weymouth.						

Date	Report No	Visit Commenced	Custody Visitors			
08/01/2018	2751	13:47	Isobel Why & Keith Skerman			
	Total	Breakdown of Total Numbers				
		Male Adult	Male Juvenile	Female Adult	Female Juvenile	
Detainees Held	7	4	0	3	0	
Available for Visit	6	4	0	2	0	
Offered a Visit	6	4	0	2	0	
Visited	4	2	0	2	0	
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>			
239	Detained for 6 hours. Complained of cold.					
248	Only detained for 45 minutes and is 3-4 months pregnant. Female staff have been assigned, no issues.					
199	In custody for 2 days and only given a shower after 28 hours and after requested 3 times. Complained of being cold. No other issues.					
245	Refused visit but allowed access to the log. Detained 3 hours, no issues					
247	Refused visit but allowed access to the log. Detained 2 hours, no issues.					
<b>General Issues Raised</b>						
Several detainees complained of being cold, escorting officer advised us that only one blanket can be issued unless circumstances are exceptional. Kitchen and stores checked. Good supply of everything, including blankets.						
<b>Response at Time of Visit</b>						

Date	Report No	Visit Commenced	Custody Visitors			
16/01/2018	2752/3	20:04	Adrian Zakrzewski & Anita Cray			
	Total	Breakdown of Total Numbers				
		Male Adult	Male Juvenile	Female Adult	Female Juvenile	
Detainees Held	11	11	0	0	0	
Available for Visit	7	7	0	0	0	
Offered a Visit	6	6	0	0	0	
Visited	3	3	0	0	0	
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>			
495	Detainee was spoken to and said all was OK. Detainee did not want anyone informed of his arrest.					
499	Detainee was awaiting a mental health assessment.					
500	Detainee felt cold but did already have a blanket. Requested food, drink and another blanket.					
498	Detainee refused visit but did say all was OK.					
508	Detainee refused visit but did say all was OK.					
493	Detainee refused visit but did say all was OK.					
506	Detainee felt cold and requested a blanket. Also wanted to make own telephone call.					
<b>General Issues Raised</b>						
One detainee commented on how well he had been cared for. Staff were very helpful. Food, clothing, reading material and sanitary protection stocks checked and found to be in good order.						
<b>Response at Time of Visit</b>						
Thank you for your visit. One detainee would like another blanket. Detainee already has a blanket and further blankets are not given as we suspect they may be laid on or used as a pillow when cell is warm. One blanket is issued overnight per detainee.						

Date	Report No	Visit Commenced	Custody Visitors			
22/01/2018	2754/5	10:27	Denise Bartlett & Di James			
	Total	Breakdown of Total Numbers				
		Male Adult	Male Juvenile	Female Adult	Female Juvenile	
Detainees Held	9	8	0	1	0	
Available for Visit	8	7	0	1	0	
Offered a Visit	7	6	0	1	0	
Visited	6	5	0	1	0	
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>			
662	Detainee wanted to speak to the reviewing officer. It was noted that he had been asleep at 6 hour review. The detainee was concerned that he had not spoken with a solicitor, the custody log states a solicitor was contacted at 08:34.					
663	Used translation sheet, use of language line noted on custody log.					
664	Needed a translation sheet but there was not time to revisit detainee.					
673	Detainee had been assigned a female detention officer. About to see the nurse due to health problems that had been noted. No issues.					
563	Prison lockout from 20/01/2018, 15:58. Log shows the detainee first entered custody on 18/01/2018 at 16:35. An appropriate adult was requested on 19/01/2018 and attended at 11:14 that day. Detainee has learning difficulties and a hearing impairment.					
670	Romanian detainee who was not able to read and appeared to have no understanding of English. Not visible distressed. Custody log has no record of the use of language line or an offer of the right to contact the embassy.					
<b>General Issues Raised</b>						
Staff helpful, suite calm and clean.						
<b>Response at Time of Visit</b>						
Thank you for your visit. I am aware regarding appropriate adult and 670. The reviewing officer is aware of 662.						

Date	Report No	Visit Commenced	Custody Visitors			
01/02/2018	2756	18:55	Colin Ellis & Clare Etienne			
	Total	Breakdown of Total Numbers				
		Male Adult	Male Juvenile	Female Adult	Female Juvenile	
Detainees Held	2	0	0	2	0	
Available for Visit	2	0	0	2	0	
Offered a Visit	1	0	0	1	0	
Visited	0	0	0	0	0	
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>			
976	Detainee was seen in cell and had been restrained for own benefit. Complex case, no issues to raise.					
975	Declined visit but gave permission to access the custody log. No issues in log.					
<b>General Issues Raised</b>						
Suite calm and quiet. Staff supportive. No issues.						
<b>Response at Time of Visit</b>						
All noted – thank you.						

Date	Report No	Visit Commenced	Custody Visitors			
20/02/2018	2761/2	10:30	Claire Etienne & Isobel Why			
	Total	Breakdown of Total Numbers				
		Male Adult	Male Juvenile	Female Adult	Female Juvenile	
Detainees Held	11	10	0	1	0	
Available for Visit	9	8	0	1	0	
Offered a Visit	9	8	0	1	0	
Visited	8	7	0	1	0	
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>			
1457	No issues. Has an illness and has been provided with pain relief.					
1382	Detainee said that the Samaritans told him he would be out in 15 mins at 10am however he is still in custody at 11am.		Advice will be given to Samaritans.			
1466	Refused visit, cell inspected.					
<b>General Issues Raised</b>						
A variety of complex needs, all met and well treated. Suite clean and tidy. Good escorting officer.						
<b>Response at Time of Visit</b>						

Date	Report No	Visit Commenced	Custody Visitors		
03/02/2018	2757	14:40	Anne White & Mark Payne		
	Total	Breakdown of Total Numbers			
		Male Adult	Male Juvenile	Female Adult	Female Juvenile
Detainees Held	12	12	0	0	0
Available for Visit	11	11	0	0	0
Offered a Visit	8	8	0	0	0
Visited	7	7	0	0	0
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>		
1022	Detainee did not wish to speak with us.				
1028	Detainee arrived as the visit started.				
<b>General Issues Raised</b>					
Suite busy but well run.					
<b>Response at Time of Visit</b>					

Date	Report No	Visit Commenced	Custody Visitors		
16/03/2018	2769/70	19:45	Anne White & Colin Ellis		
	Total	Breakdown of Total Numbers			
		Male Adult	Male Juvenile	Female Adult	Female Juvenile
Detainees Held	14	9	2	3	0
Available for Visit	11	7	1	3	0
Offered a Visit	5	2	1	2	0
Visited	5	2	1	2	0
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>		
2163	Appeared to be calm. 60 minute observations. Notes indicate a suicide attempt yesterday.				
2168	Complex medical case well handled.				
2159	Detainee claims to have ADHD which has not been disclosed to detention staff.				
2161	Constant observations due to swallowing drugs. Due to be returned to hospital.				
2158	At interview, appropriate adult seen in the custody suite.				
2153	Aggressive detainee, well handled by staff.				
2166	Detainee claimed medication had been refused but has not requested to see Health Care Professional.				
<b>General Issues Raised</b>					
Very busy suite with demanding detainees, which have been well managed. Staff were supportive, visit was delayed by a complex handover.					
<b>Response at Time of Visit</b>					

Date	Report No	Visit Commenced	Custody Visitors			
24/02/2018	2763	22:25	Keith Skerman & Diane James			
	Total	Breakdown of Total Numbers				
		Male Adult	Male Juvenile	Female Adult	Female Juvenile	
Detainees Held	14	12	0	2	0	
Available for Visit	7	6	0	1	0	
Offered a Visit	7	6	0	1	0	
Visited	5	4	0	1	0	
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>			
1637	Detainee stated that the officers had been positive in the situation.					
1625	Detainee appeared overly controlled and informed us of anxiety and paranoia. The log stated that the detainee declined the nurse, a mental health assessment and Criminal Justice Liaison and Diversion. The family have expressed concerns about the detainee's mental health.		Will liaise with Criminal Justice Liaison and Diversion to see if any further assessments are required.			
1634	Complex mental health problems noted in the log and the need for a health care professional was logged at 20:22. Detainee has agreed to see nurse and a female member of staff has been allocated.					
1626	Detainee refused interview but allowed access to the log. Log states that the detainee is homeless and has mental health issues.					
1616	Very complex mental health issues, detained within 24 hours of leaving mental health services. Assessment undertaken in court.					
<b>General Issues Raised</b>						
Four detainees have had complex mental health issues identified. Suite was calm, well managed and organised with helpful staff. Two positive comments from detainees.						
<b>Response at Time of Visit</b>						



Date	Report No	Visit Commenced	Custody Visitors			
05/03/2018	2765/6	19:10	Clare Etienne & Tim Walker			
	Total	Breakdown of Total Numbers				
		Male Adult	Male Juvenile	Female Adult	Female Juvenile	
Detainees Held	9	9	0	0	0	
Available for Visit	4	4	0	0	0	
Offered a Visit	4	4	0	0	0	
Visited	4	4	0	0	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
1844	Volatile detainee. Viewed through the hatch as advised not to open cell door.					
1841	Spoken to through the hatch.					
<b>General Issues Raised</b>						
Calm and clean suite, escorting officer helpful.						
<b>Response at Time of Visit</b>						
Thank you for visiting us.						

Date	Report No	Visit Commenced	Custody Visitors			
13/03/2018	2767/8	12:55	Andy Fear & Charlie Hall			
	Total	Breakdown of Total Numbers				
		Male Adult	Male Juvenile	Female Adult	Female Juvenile	
Detainees Held	9	9	0	0	0	
Available for Visit	7	7	0	0	0	
Offered a Visit	7	7	0	0	0	
Visited	6	6	0	0	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
2049	Drug user, has seen Health Care Professional. Requested that his wife is informed of arrest, however she is in prison.		In hand.			
2027	Originally held as PACE, then Immigration. No one informed of arrest as no contact number available.		Will be actioned.			
2046	Suffering from withdrawal. Allowed access to the log but did not want to be interviewed.					
2048	Detainee stated that no one could be informed of arrest as no number available, however log states that detainee did not want anyone contacted. Detained requested check on dog at home.		Noted.			
<b>General Issues Raised</b>						
Helpful escorting officers. Stores and kitchens checked and OK. Delay in start of visit due to meal round.						
<b>Response at Time of Visit</b>						

Date	Report No	Visit Commenced	Custody Visitors		
30/03/2018	2771	10:05	Andy Fear & Tim Walker		
	<b>Total</b>	<b>Breakdown of Total Numbers</b>			
		Male Adult	Male Juvenile	Female Adult	Female Juvenile
Detainees Held	15	10	0	5	0
Available for Visit	8	6	0	2	0
Offered a Visit	8	6	0	2	0
Visited	7	5	0	2	0
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>		
2560	Uncommunicative but OK. No issues				
2551	Vulnerable adult. Appropriate Adult appointed and mental health needs being dealt with. No issues.				
2582	No issues. Noted dietary requirements on cell door.				
2558	No issues, however detainee requested a second blanket during the night which was not given, no record of request in the log.				
2580	Detainee did communicate but seemed withdrawn. Concerns over her state of mind.		Detainee will be seen by a specialist police department due to counter allegations she has made.		
2556	Detainee suffering from drug withdrawal and did not want to speak but allowed access to the log. Medical needs being attended to.				
<b>General Issues Raised</b>					
Suite busy, well ordered, no issues. Stores, kitchen and exercise yard checked and all in order.					
<b>Response at Time of Visit</b>					

**WEYMOUTH**

Date	Report No	Visit Commenced	Custody Visitors			
13/01/2018	2390	19:55	Denise Bartlett & Tim Walker			
	<b>Total</b>	<b>Breakdown of Total Numbers</b>				
		Male Adult	Male Juvenile	Female Adult	Female Juvenile	
Detainees Held	3	2	0	1	0	
Available for Visit	3	2	0	1	0	
Offered a Visit	2	2	0	0	0	
Visited	2	2	0	0	0	
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>			
403	Viewed through the hatch as volatile. Detainee has now been sectioned.					
<b>General Issues Raised</b>						
Suite clean, tidy and well ordered.						
<b>Response at Time of Visit</b>						
Above noted, thank you.						

Date	Report No	Visit Commenced	Custody Visitors			
24/01/2018	2391	10:26	Tracey Farwell & Keith Skerman			
	<b>Total</b>	<b>Breakdown of Total Numbers</b>				
		Male Adult	Male Juvenile	Female Adult	Female Juvenile	
Detainees Held	5	4	0	1	0	
Available for Visit	4	3	0	1	0	
Offered a Visit	3	2	0	1	0	
Visited	2	1	0	1	0	
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>			
729	Asked for toilet paper which was supplied, no other issues.					
700	Custody log checked and details a delay to the mental health assessment being made has been scrutinised, custody staff fulfilled all requirements.					
<b>General Issues Raised</b>						
Cell temperatures are being checked and followed up. Noted that Samaritans posters were on the back of all cell doors. It was noted that the Samaritans did not always have capacity to deal with the demand on the service.						
<b>Response at Time of Visit</b>						

Date	Report No	Visit Commenced	Custody Visitors			
28/01/2018	2392	06:00	Adrian Zakrzewski & Egle Cross			
	Total	Breakdown of Total Numbers				
		Male Adult	Male Juvenile	Female Adult	Female Juvenile	
Detainees Held	8	6	1	1	0	
Available for Visit	1	1	0	0	0	
Offered a Visit	1	1	0	0	0	
Visited	0	0	0	0	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
849	Spoken to but didn't want to be interviewed. Did say that they were OK.					
<b>General Issues Raised</b>						
Suite was quiet, storerooms and kitchen well stocked. We were advised that the police can only use a landline to contact the Samaritans rather than using mobile phones.						
<b>Response at Time of Visit</b>						

Date	Report No	Visit Commenced	Custody Visitors			
05/02/2018	2394	19:05	Colin Ellis & Clare Etienne			
	Total	Breakdown of Total Numbers				
		Male Adult	Male Juvenile	Female Adult	Female Juvenile	
Detainees Held	6	5	0	1	0	
Available for Visit	6	5	0	1	0	
Offered a Visit	6	5	0	1	0	
Visited	5	4	0	1	0	
Matters Raised to the Custody Officer			Action Taken by the Custody Officer			
1078	Refused visit, but allowed access to the custody log. Detained 18 hours 34 minutes. No issues.					
1069	Very complex Post Traumatic Stress Disorder issues well handled. No issues. Detained 1 day, 2 hours 15 minutes. Complimentary about care.					
1077	Detained 18 hours 34 minutes. Refused food, drink, shower and toilet. No issues.					
1088	Detained 5 hours 51 minutes. Complex case. Wants a phone call but not in the right state of mind. No issues. Requested a second blanket.		Aware of the blanket issue. All phone calls made.			
<b>General Issues Raised</b>						
Stores and kitchen checked and in order. Good stock of reading material. Detention Officer 6617 supportive as always. Again blankets have been an issue.						
<b>Response at Time of Visit</b>						

Date	Report No	Visit Commenced	Custody Visitors		
22/02/2018	2396	10:23	Adrian Zakrzewski & Anita Cray		
	Total	Breakdown of Total Numbers			
		Male Adult	Male Juvenile	Female Adult	Female Juvenile
Detainees Held	2	2	0	0	0
Available for Visit	2	2	0	0	0
Offered a Visit	2	2	0	0	0
Visited	2	2	0	0	0
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>		
Not Available	Detainee requested that someone be informed, this had been recorded on the log.		Noted.		
<b>General Issues Raised</b>					
The computer system was down county wide so no custody records were available but paper records were provided. The suite was functioning well, clean and tidy. Kitchen and storeroom well stocked, however there was a limited supply of socks. Custody Officer very helpful.					
<b>Response at Time of Visit</b>					
Noted.					

Date	Report No	Visit Commenced	Custody Visitors		
23/02/2018	2397	17:20	Anne White & Anita Cray		
	Total	Breakdown of Total Numbers			
		Male Adult	Male Juvenile	Female Adult	Female Juvenile
Detainees Held	8	5	0	3	0
Available for Visit	5	2	0	3	0
Offered a Visit	5	2	0	3	0
Visited	5	2	0	3	0
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>		
1589	Detainee concerned about medication. Requested nurse.				
1553	Detainee asleep, viewed through the hatch.				
<b>General Issues Raised</b>					
<b>Response at Time of Visit</b>					

Date	Report No	Visit Commenced	Custody Visitors			
06/03/2018	2398	10:17	Di James & Adrian Zakrzewski			
	Total	Breakdown of Total Numbers				
		Male Adult	Male Juvenile	Female Adult	Female Juvenile	
Detainees Held	4	3	0	1	0	
Available for Visit	4	3	0	1	0	
Offered a Visit	4	3	0	1	0	
Visited	3	2	0	1	0	
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>			
1850	Complex mental health problems noted and managed.					
1854	Detained stated he was 'alright' but did not want to talk. Consent given to review log. Mental health issues noted in the log.					
1852	Complex physical and mental health problems all noted and responded to.					
<b>General Issues Raised</b>						
Vulnerable adult was in the young person's cell, we were told this was to access CCTV. General temperature acceptable but we were told of continuing temperature problems with certain cells. All staff helpful and informative, suite well organised.						
<b>Response at Time of Visit</b>						

Date	Report No	Visit Commenced	Custody Visitors			
21/03/2018	2400	19:12	Isobel Why & Mark Payne			
	Total	Breakdown of Total Numbers				
		Male Adult	Male Juvenile	Female Adult	Female Juvenile	
Detainees Held	6	5	0	1	0	
Available for Visit	6	5	0	1	0	
Offered a Visit	5	4	0	1	0	
Visited	5	4	0	1	0	
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>			
2298	Too intoxicated to visit, but saw into cell and saw rousing review.					
<b>General Issues Raised</b>						
New order board on display, well augmented. Generally clean and well ordered.						
<b>Response at Time of Visit</b>						

Date	Report No	Visit Commenced	Custody Visitors			
26/03/2018	2701	20:42	Jane Bradbury & Paul Cashmore			
	Total	Breakdown of Total Numbers				
		Male Adult	Male Juvenile	Female Adult	Female Juvenile	
Detainees Held	5	4	1	0	0	
Available for Visit	4	4	0	0	0	
Offered a Visit	4	4	0	0	0	
Visited	4	4	0	0	0	
<b>Matters Raised to the Custody Officer</b>			<b>Action Taken by the Custody Officer</b>			
2471	No issue, detainee stated that they have been well treated.					
2384	No issue with care at Weymouth but detainee complained that they were not offered a shower before going to court this morning.		Custody record shows a shower was offered at 07:51 on 26/03/2018 by 8446 but was declined.			
<b>General Issues Raised</b>						
Clean, calm and quiet suite. All detainees happy with their treatment. Stores are well stocked and there was a good, varied supply of feminine hygiene products. Religious books available. Good choice of food available.						
<b>Response at Time of Visit</b>						

**The following visits had no issues to report**

<b>Location</b>	<b>Date</b>	<b>Report no</b>	<b>Custody visitors</b>
Weymouth	05/01/2018	2389	Mark Payne & Clare Etienne
Weymouth	09/02/2018	2395	Charlotte Hall & Nikki Reynolds
Weymouth	10/03/2018	2399	Keith Skerman & Natalie Hill