

FREEDOM OF INFORMATION REQUEST REFERENCE NO 2025-26-069

Your request has now been considered under the Freedom of Information Act 2000 (the Act) and we provide our response below.

You asked:

For factual information about systems and contracts and does not seek confidential pricing, security details, or supplier intellectual property.

1. What Financial and HR Enterprise Resource Planning (ERP) system or systems are currently used by your authority?
2. For each ERP system identified, what are the contract start and contract end dates, including any extension options where known?
3. Was the implementation of the ERP system undertaken directly with the software supplier, or through a third-party implementation partner?
4. If an implementation partner was used, please provide the name of the partner organisation.
5. How does your authority collect payments from individuals, for example council tax, business rates, fines, rents, waste services, licensing, or similar charges?
6. What payment platform or system is currently used to facilitate these payments?
7. How was the payment platform procured, for example via a public sector framework, open tender, or direct award?
8. What are the contract start and contract end dates for the payment platform, including any extension options where known?

Your request for information has been considered under the Freedom of Information Act 2000 (the Act) and our response is as follows:

The OPCC can confirm that it does not use any Financial and HR Enterprise Resource Planning (ERP) systems and does not collect payments directly from individuals. Financial and HR functions, associated systems, and any payment collection activity undertaken on behalf of the OPCC are provided by Dorset Police. As such, information about ERP systems and payment platforms used to deliver those functions is not held by the OPCC for the purposes of FOIA.

Accordingly, in respect of questions 1-8 below, the OPCC's response is that the information is not held (FOIA section 1(1)(a)):

1. What Financial and HR Enterprise Resource Planning (ERP) system or systems are currently used by your authority?
Not held. The OPCC does not use an ERP system
2. For each ERP system identified, what are the contract start and contract end dates, including any extension options where known?
Not held.
3. Was the implementation of the ERP system undertaken directly with the software supplier, or through a third-party implementation partner?
Not held.
4. If an implementation partner was used, please provide the name of the partner organisation.
Not held.
5. How does your authority collect payments from individuals, for example council tax, business rates, fines, rents, waste services, licensing, or similar charges?
Not held. The OPCC does not collect payments from individuals directly.
6. What payment platform or system is currently used to facilitate these payments?
Not held.
7. How was the payment platform procured, for example via a public sector framework, open tender, or direct award?
Not held.
8. What are the contract start and contract end dates for the payment platform, including any extension options where known?
Not held.

Advice and assistance (FOIA section 16)

As Dorset Police provides the OPCC's financial and HR functions and the associated systems, you may wish to submit your request to Dorset Police directly. Dorset Police's FOI request page is available here: [Request information about the police | Dorset Police](#).