REPORTING SHOPLIFTING CRIME

1 SHOPLIFTING INCIDENT OCCURS
A theft has taken place in your store

2 EMERGENCY / VIOLENCE
Is there immediate danger, violence or offenders on scene?

YES → **CALL 999 IMMEDIATELY**

NO

3 RECORD EVIDENCE
Gather and preserve:

- CCTV footage
- Staff statements
- Images of offenders
- Details / receipts

4 REPORT THE CRIME VIA:

Report It Online

Dorset Police Crime Reporting Website: www.dorset.police.uk

OR

DISC / Sentry / Auror user – Collate the information in the system and ensure this information is passed on to Dorset Police

5 POLICE CRIME REFERENCE SENT TO RETAILER

- Dorset Police send a link for the retailer to complete a crime pack
- Dorset Police send a link for the retailer to upload CCTV footage via NiCE Investigate
- Retailer completes all information and submits to Dorset Police

6 INVESTIGATED BY DORSET POLICE RETAIL CRIME TEAM
Officers review the uploaded CCTV evidence and the information returned in the crime pack. If complete, case created for prosecution

7 RETAIL CRIME TEAM INVESTIGATION
Is the suspect linked to repeat offending or causing high harm?

YES → **ESCALATED TO OP SHOPKEEPER**

- Op Shopkeeper target created
- Evidence across crimes collated to provide a true picture of offending behaviour - to enable a better prosecution outcome

NO

STANDARD INVESTIGATION
Officers continue with a standard investigation based on the evidence provided